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# MEMORANDUM

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Date: May 14, 2021

To: The Honorable Chair and Members  
Pima County Board of Supervisors

From: C.H. Huckelberry   
County Administrator

Re: **Pima County Emergency Rental Assistance Update**

Our eviction prevention efforts in response to the housing crisis precipitated by the pandemic continue to make significant progress to meet the needs of Pima County residents.

As you can see from the attached memorandum from Dan Sullivan the Director of Community & Workforce Development, since March Pima County and its contractor have served 830 households and have paid out or obligated approximately \$3.2 million to landlords and utility companies. By comparison as of May 5, 2021, the Arizona Department of Economic Security had provided \$2,392,737 and Maricopa County has committed \$1,981,170 in ERAP funds.

His memorandum includes a spreadsheet showing the total applications processed and paid by CAA and CIC application being billed to Pima County. The attachment also reports on the various other federal and state funding sources utilized by Community & Workforce Development to serve families requesting assistance.

CHH/dym

Attachment

c: Jan Leshner, Chief Deputy County Administrator  
Francisco García, MD, MPH, Deputy County Administrator & Chief Medical Officer,  
Health and Community Services  
Dan Sullivan, Director, Community & Workforce Development

Date: May 12, 2021

To: C.H. Huckelberry, County Administrator

Via: Francisco García, MD, MPH, Deputy County Administrator & Chief Medical Officer



From: Dan Sullivan, Community & Workforce Development Director

RE: **Emergency Rental Assistance Program Update**

The Tucson Pima Eviction Prevention Program continues to gain momentum. The trajectory continues to trend in the right direction, and the program is significantly ahead of where it was during the opening phases of the CARES Act program. It took the combined Pima County Community Work Development and our Community Action Agency (CAA) and Community Investment Corporation (CIC) eight weeks during the CARES Act program to ramp up to where it is now five weeks into the program. Attachment 1 is a graph showing weekly service delivery rates from September to December 2020. Analysis of lessons learned and preplanning contributed heavily to the expedited pace of current service delivery trends.

This program has a direct impact on the lives of Pima County residents facing dire circumstances. For example, CAA served an individual who was facing eviction, had no income due to job loss, and dealing with multiple layers of grief including a family member fighting to survive COVID 19 and the loss of a loved one who committed suicide. In the end, the program participant notified CAA that on the same day she was provided eviction prevention assistance and no longer facing eviction she received confirmation of new job with help from One Stop staff. In another instance, a single parent with a high school-aged child was facing eviction. The parent was employed in delivery services, but laid off due to the pandemic. While waiting for unemployment insurance, the parent was offered a job, but the job fell through. CAA was able to assist with 4 months of rent and soon after the parent got a job offer.

Currently, 830 households have or are in the process of receiving assistance through the County CAA; and we are on track to pay out more than \$3.2 million to landlords and utility companies. By comparison as of May 5, 2021, the Arizona Department of Economic Security had provided \$2,392,737 and Maricopa County has committed \$1,981,170 in ERAP funds. Attached is a spreadsheet showing the total applications processed and paid by CAA and CIC and being billed to Pima County. (Attachment 1) The attachment also includes other funding sources utilized by Community & Workforce Development to serve families in need.

To date, CIC has fully trained 73 staff members from across 9 local social service agencies (listed below by each agency). This expands the capacity of our CAA team, which was expanded by 15 in 2020. This combined capacity has put the program heading in the right direction with some community-based agencies already making significant headway. Still, some agencies are still wrapping up, which once fully finished, will result in increased service delivery capacity.

<b>Agencies</b>	<b>Applications submitted for payment to CIC</b>
Compass Affordable Housing	145
Interfaith Community Services	92
Catholic Community Services	85
Family Housing and Resources	82
Chicanos Por La Causa	57
International Rescue Committee	10
Primavera	7
Pascua Yaqui Tribe Charitable Organization	8
Valley Assistance Services	0

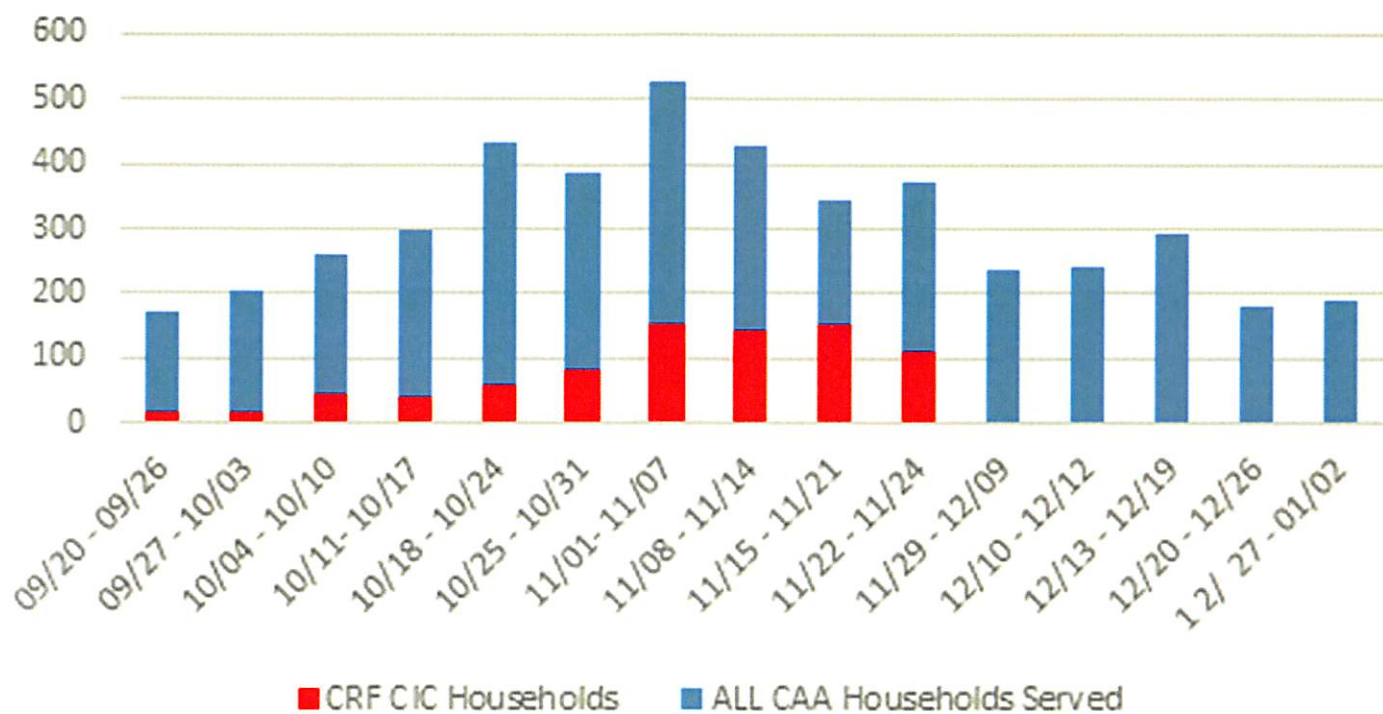
The combined Pima County, CIC, and City of Tucson Eviction Rental Assistance effort is on target to serve all applicants for rental assistance who applied on or before March 16, 2021, before the current eviction moratorium ends. When combined (Pima County, CIC and City of Tucson) all efforts processed through the CIC portal, which was built with Pima County funding, the number grows to more than \$9.7 million paid or committed.

System-wide, more than 8,500 applications for services through the CIC portal since January. Of those roughly 1,750 have been assigned to case workers and/or are already processed, and 2,878 have had their priority determined and are awaiting assignment to a case worker. There are 830 applications for which additional information is needed to determine priority. Roughly 2,000 applicants have been deemed non-responsive after multiple attempts to determine eligibility, but are still being actively outreached to. It is worth noting that of the non-responsive applicants, many are unidentified duplicates or are otherwise invalid. Lastly roughly 900 applicants have been deemed ineligible according to the Federal ERAP eligibility criteria. Our goal is to serve any remaining balance of valid applications and any new applicants by tapping into the emerging federal and state resources that are just now becoming available, while still utilizing the process and infrastructure we have created.

We and our partners are committed to administering the program transparently and urgently. Information on how many people have applied, how many have been served, and how much money has been committed is now listed and updated at [tucsonpimaep.com](http://tucsonpimaep.com). Moreover, households in the process of applying for rent and utility assistance, as well as landlords, can also use the website to check application status.

Community and Workforce Development will continue to meet the challenge and serve Pima County families facing eviction and utility shutoff. We do this with a focus on our clients, community partnership, and transparency.

## Households Served





# COVID-19 Related Eviction Rental Assistance Report - obligations and direct assistance to households as of

5/11/2021

Data from Community Action Agency/Emergency Services Network Database  
Community and Workforce Development Department

## FEDERAL - RENTAL ASST, UTILITIES, EVICTION PREVENTION

Emergency Rental Assistance (ERA) CAA Rental Assistance	12/31/2021	\$5,669,760	\$2,180,364	458	\$1,433,581	301
Emergency Rental Assistance (ERA) CAA Utility Assistance	12/31/2021	\$800,000	\$254,829	237	\$185,333	158
Coronavirus Relief Fund(CRF), CAA Rental Assistance (available CIC \$53,113.5 moved to CAA 12/14/20)	3/31/2021	\$3,678,114	\$3,677,113	1470	\$3,677,113	1470
Coronavirus Relief Fund(CRF), CAA Utility Assistance (available CIC \$325k moved to CAA 11/21/20)	3/31/2021	\$325,000	\$325,000	279	\$325,000	279
HUD Community Development Block Grant-CV (CDBG-CV), CAA Rent Assistance Program	9/30/2022	\$422,040	\$270,682	134	\$263,250	129
FEMA, Emergency Food & Shelter Program (EFSP) CARES (hotline one month payments)	5/29/2021	\$164,156	\$159,255	188	\$157,880	185
FEMA, Emergency Food & Shelter Program (EFSP) Additional Allocation	TBD	\$49,302	\$0	0	\$0	0
Health & Human Svs (HHS), Low Income Home Energy Assistance Prg (LIHEAP-CARES) Utilities Only	9/30/2021	\$1,811,941	\$1,619,340	1461	\$1,536,177	1392
HHS Administration for Children and Families (ACF) - CSBG/CARES CSBG SFY2020 & SFY2021	9/30/2022	\$500,000				
TOTAL		\$13,420,313	\$8,486,582	4,227	\$7,578,334	3,914

\*For direct assistance

## FEDERAL - DISTRIBUTED TO NON-PROFITS FOR DIRECT RENTAL ASSISTANCE

CRF, CIC Agency Eviction Prevention Partnership (*) (Constable Program)	11/30/2020	\$2,795,960	\$2,795,960	899	\$2,795,960	899
Emergency Rental Assistance (ERA) CIC Rental Assistance	12/31/2021	\$6,800,000	\$792,010	102	\$756,719	102
Emergency Rental Assistance (ERA) CIC Utility Assistance	12/31/2021	\$400,000	\$33,166	33	\$32,307	31
<b>TOTAL</b>		<b>\$9,995,960</b>	<b>\$3,621,136</b>	<b>1,034</b>	<b>\$3,584,987</b>	<b>1,032</b>

## STATE

Arizona Department of Housing (ADOH) COVID-19 Eviction Prevention & Rental Assistance (additional 300k amendment recd 12/10/2020 & contract extended through 3/31/2021)	3/31/2021	\$1,684,339	\$1,675,260	779	\$1,676,046	779
(4th ammendment recd 1/15/21 for an additional \$424,339)	<b>TOTAL</b>	<b>\$1,684,339</b>	<b>\$1,675,260</b>	<b>779</b>	<b>\$1,676,046</b>	<b>779</b>

## OTHER UTILITIES

TRICO (Rent, mortgage and utilities)	6/30/2021	\$105,690	\$71,985	93	\$70,385	90
<b>TOTAL</b>		<b>\$105,690</b>	<b>\$71,985</b>	<b>93</b>	<b>\$70,385</b>	<b>90</b>

## GRAND TOTAL

		<b>\$25,206,301</b>	<b>\$13,854,963</b>	<b>6,133</b>	<b>\$12,909,752</b>	<b>5,815</b>
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