

Accessibility at Merrill Auditorium

DISABILITY PARKING

Reserved handicapped parking is located on both sides of Myrtle Street for patrons with a valid permit. Additional parking is located on Congress Street, in front of City Hall. These spaces are in demand, so we suggest you arrive early to ensure availability.

RESTROOMS

Accessible restrooms are located in the first floor lobby.

ELEVATOR

The elevator can take you from any floor to the lobby.

SERVICE ANIMALS

Service animals are always welcome. We do require them to remain on a leash or harness at all times.

WHEELCHAIR SEATING

There are several wheelchair accessible seating areas within Merrill Auditorium. These locations are in the front and rear of the Orchestra Section, as well as the rear of the Grand Tier. Please inform the box office if you would like one of these spaces. Our ushers are available if you need any assistance in locating your seat.

OVER-SIZED SEATS

We can provide two sets of over-sized seats (two seats with a removable center arm and broader backrests). Please inform the box office if you would like one of these seats. They are available on a first come, first serve basis.

AISLE SEATS

Aisle seats with a movable arm to facilitate entry and exit are located throughout the auditorium. Please check with the box office for specific locations.

ASSISTED LISTENING

Merrill Auditorium is equipped with an infrared listening assistance system. Please let the box office know that you would like the best seating for our system. Please contact a member of the event services staff to obtain a headset. A valid driver's license or credit card is required as a deposit.

SIGN LANGUAGE INTERPRETATION

Every effort will be made to provide sign language interpretation for our guests whenever reasonable accommodations can be made. All requests should be made to the box office, at the time of ticket purchase, at least two weeks in advance. It is the responsibility of the person with the disability to disclose the existence of the disability if reasonable accommodation is to be requested. Guests can request this service by calling PortTix at 207-842-0800 or TDD 207-842-0812.