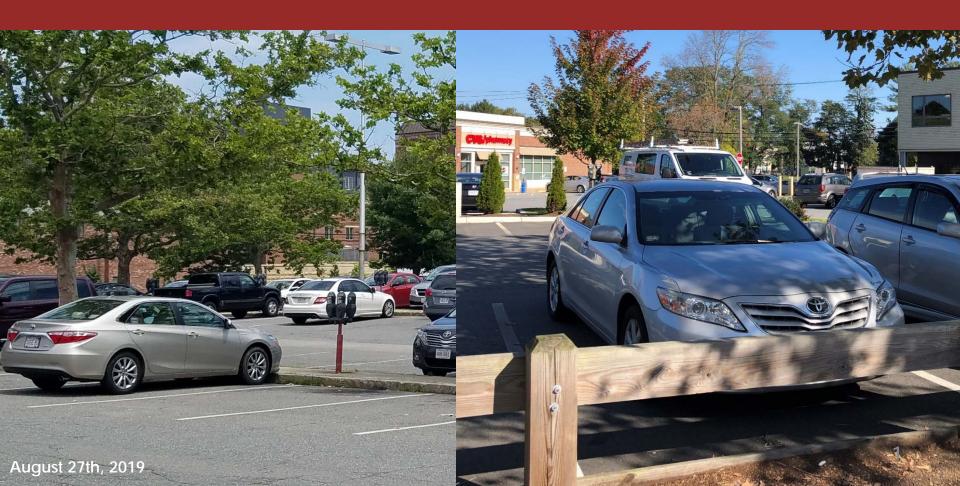
WATERTOWN PARKING MANAGEMENT PLAN: FINAL RECOMMENDATIONS



AGENDA

- Study Goals and Process
- Existing Conditions & Findings
- Public Outreach Findings
- Final Recommendations
- Q&A



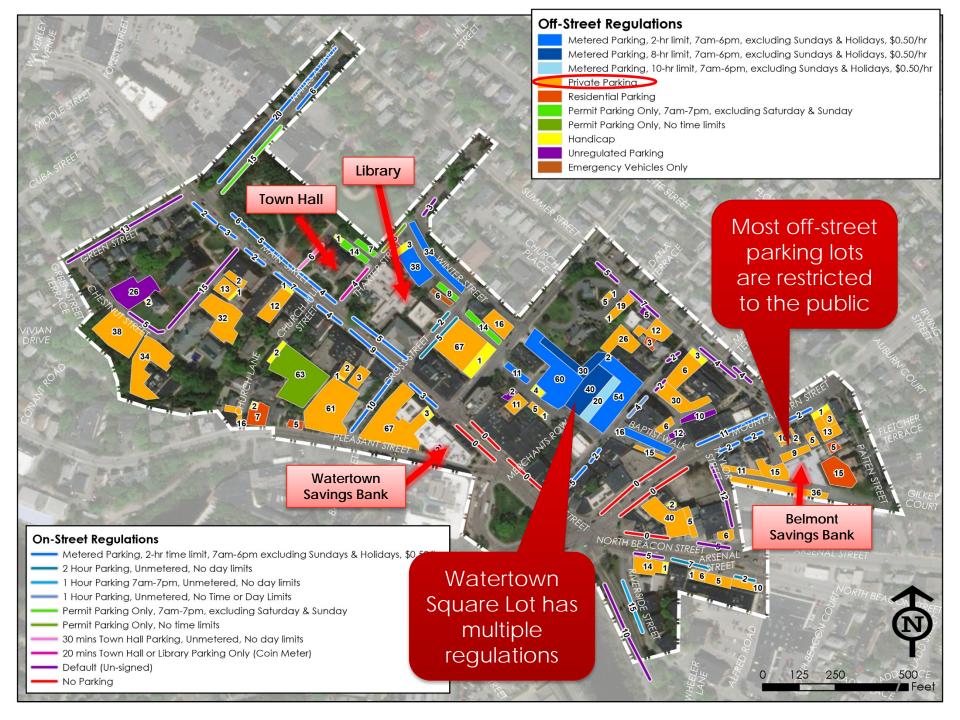
PARKING MANAGEMENT PLAN GOALS

- Create a baseline understanding of parking demand
- Manage existing parking better for various users, including customers, employees, and Square visitors
- Support businesses and institutions
- Reduce parking demand where possible
- Encourage facilities that support all transportation modes
- Creatively develop solutions that can be implemented and managed cost effectively

PARKING MANAGEMENT PLAN PROCESS & SCHEDULE







Parking Inventory: Watertown Square

Total Parking Spaces

• 1,507

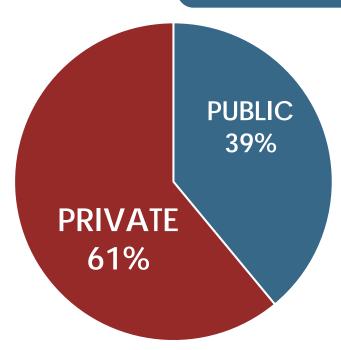
On-Street Parking Spaces

277 total
 Off-Street Parking

<u>Spaces</u>

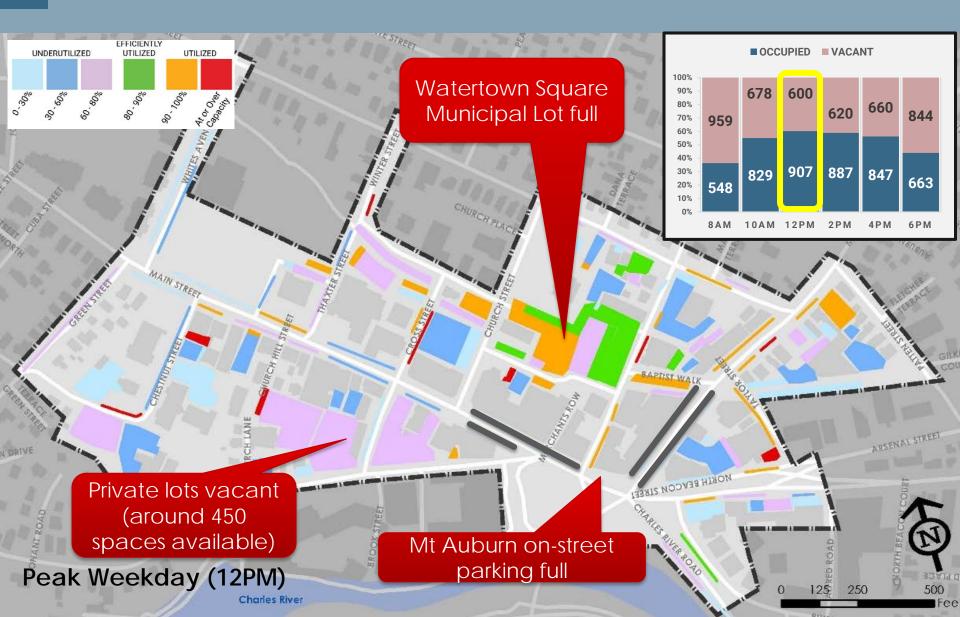
1,230 total

Public parking consists of all metered, time limited, unregulated, handicap, and municipal parking



Private parking consists of all permit parking, and parking reserved for employees, residents, and patrons only

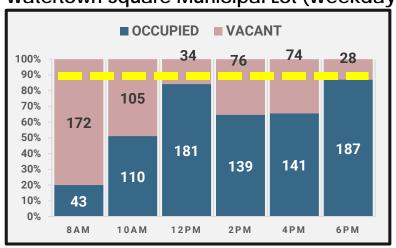
Parking Utilization Findings: Watertown Square



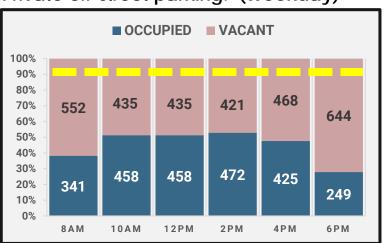
Parking Utilization Findings: Watertown Square

- Public parking spaces are busy all week
 - On-street spaces utilized at 60% occupancy
 - Off-street spaces utilized < 50% occupancy
- Private, off-street parking is underutilized all week
 - Around 40% utilized all week

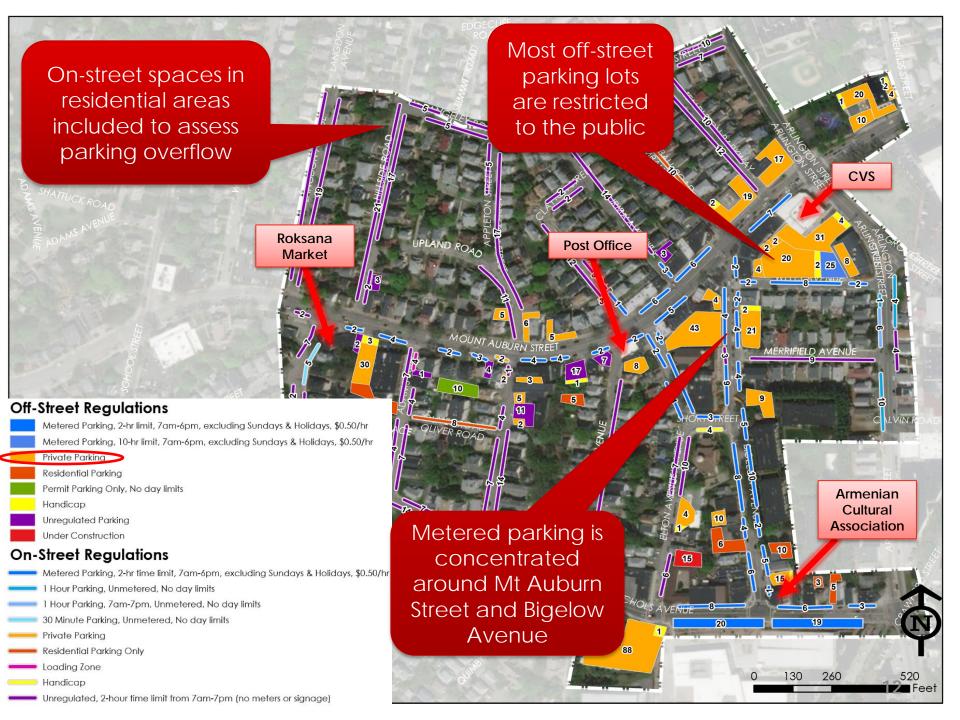
Public off-street parking: Watertown Square Municipal Lot (Weekday)



Private off-street parking: (Weekday)







Parking Inventory: Coolidge Square

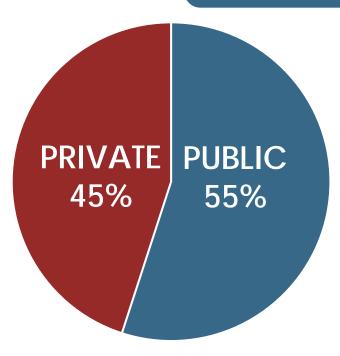
Total Parking Spaces

1,282

On-Street Parking Spaces

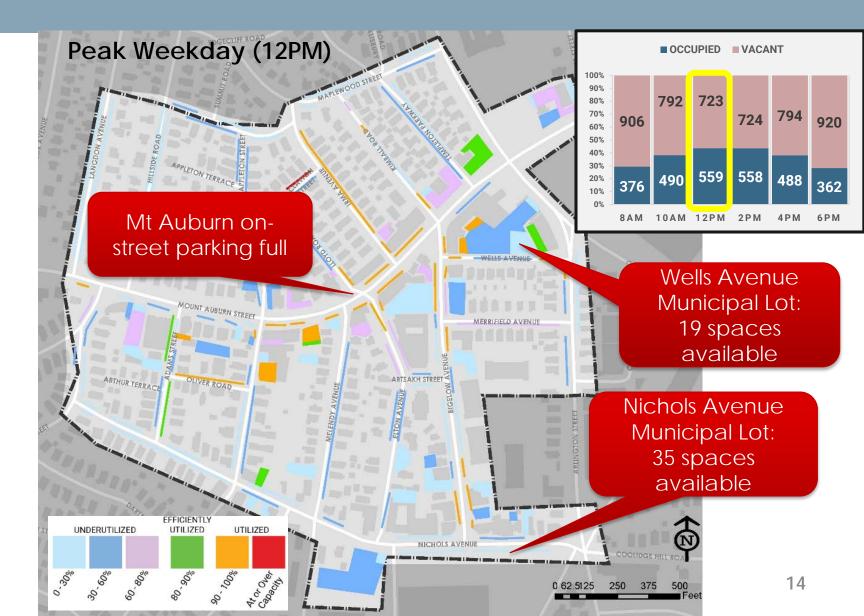
- 641 total
 Off-Street Parking
 Spaces
- 641 total

Public parking consists of all metered, time limited, unregulated, handicap, and municipal parking



Private parking consists of all permit parking, and parking reserved for employees, residents, and patrons only

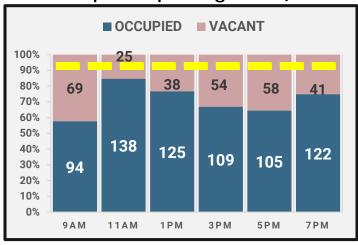
Parking Utilization Findings: Coolidge Square



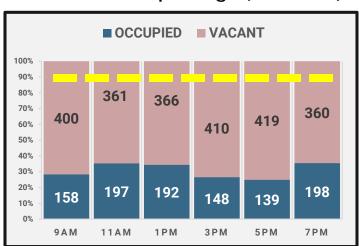
Parking Utilization Findings: Coolidge Square

- Mt Auburn public on-street parking spaces are busy
 - Over 60-80% full
- Private, off-street parking has availability all week and never exceeds 40% full

On-street priced parking zone (Weekend)



Private off-street parking: (Weekend)





Public Outreach Process

Public Engagement Survey, November 6th, 2018

Give feedback on existing parking conditions

Public Outreach Meeting, January 23rd & 24th, 2019

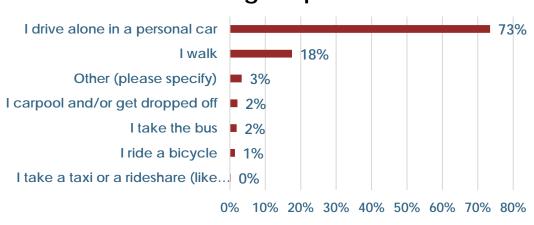
- Map comments on parking issues and opportunities
- Review parking inventory and utilization data
- Give feedback on parking technology options

Draft Strategies Presentation, May 7th, 2019

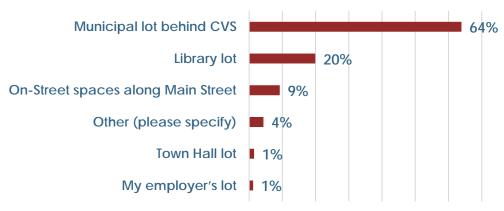
 Present draft parking management improvement strategies

Public Outreach Key Findings

How do you frequently travel to Coolidge Square?



Where do you park most frequently in Watertown Square?



Watertown Parking Management Plan Survey

Welcome to the Watertown Parking Management Plan Survey!

The Town of Watertown would like to hear from you! Residents, visitors, wor guests, everyone! Please fill out the Watertown Square and/or Coolidge Squa below to give us your feedback on parking in Watertown Square and Coolidge The survey should only take 5-10 minutes to complete and the answers you pube kept confidential.

You will have the opportunity to take both surveys. Upon completion of your survey, you will have the option to choose to take the other survey or leave t

Do you want to take the parking survey for Watertown Square

Survey solicited ~1,000 responses





Existing Conditions Key Findings

- Everyone wants to park in the same parking areas closest to stores
- Too many different/confusing regulations
- Parking technology is outdated, creating frustration for users
- Parking is underutilized during peak times
 - Overall parking system is only 50% full
- Current pricing concentrates demand in key locations
- More than half of parking spaces are privately owned and unavailable to the public, despite vacancy at peak times
- Municipal lots are not well connected to storefronts
- Watertown Square local business permit program provides cheap access to prime parking and sells out every quarter
- Coolidge Square local business permit program is not well utilized



DRAFT STRATEGIES

- 1. Upgrade Parking Payment Technology
- 2. Price & Regulate to Manage Parking Demand and Create Availability
- 3. Consider Re-introducing Parking in Key Areas (off-peak)
- 4. Strongly Identify Municipal Parking Lots by Branding & Wayfinding
- 5. Invest in Infrastructure Upgrades to Municipal Parking Lots
- 6. Improve Wayfinding and Signage
- Work with Owners of Privately Owned Off-street Lots for Potential Shared Parking Opportunities
- 8. Re-Direct Employee Parking Demand
- 9. Reduce Overall Parking Demand by Enhancing Access for Non-Vehicle Modes
- 10. Adjust Parking & Zoning Standards to Encourage Investment in the Squares

1. Upgrade Parking Payment Technology

- Existing technology is not user-friendly
- Current meters only take coins
- Permit program is not linked with parking technology

EXISTING METERS



Most of the public stated in the open house that this system is outdated

1. Upgrade Parking Payment Technology

- Install smart meters
 - Still accept coins
 - Take credit/debit cards
- Implement pay-by-phone
- Use License Plate Recognition (LPR) for enforcement







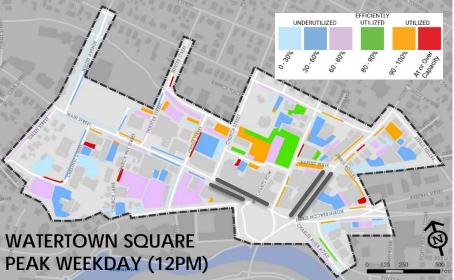


NEW METERS

1. Upgrade Parking Payment Technology

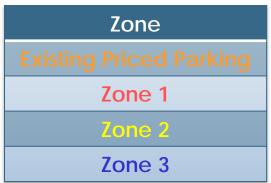
- Increases payment options to make parking easier
- Potentially increases meter payment compliance
 - 46% of all 2017 parking ticket violations were meter violations
- Integration of smart meters and pay-by-phone data has the ability to give the Town real-time and historical utilization data
- Using a Pay-by-Phone application will increase flexibility and efficiency
- License Plate Recognition (LPR) technology allows permit holders to use license plates instead of dashboard placards

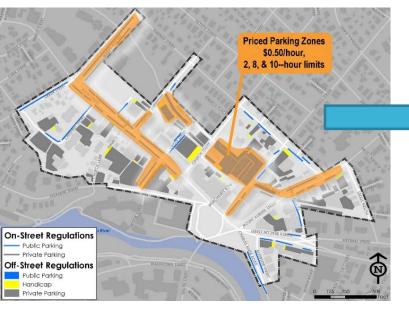
- Existing parking regulations are confusing
- Current pricing does not spread parking demand
- Time limits are not business or customer friendly
- 63% of Watertown Square survey respondents would prefer to park once and walk or bike between destinations
- There is a parking crunch in valuable convenient spaces



Parking in Watertown Square congested on Mt Auburn Street and Watertown Square Municipal Lot

- Create tiered parking zones in Watertown Square
 - Match demand and increase availability in key areas





EXISTING PRICED ZONES



PROPOSED PRICED ZONES

- Create tiered parking zones in Coolidge Square
 - +60% of survey respondents are willing to park further away to save money
 - Both Squares should provide the opportunity to park for less

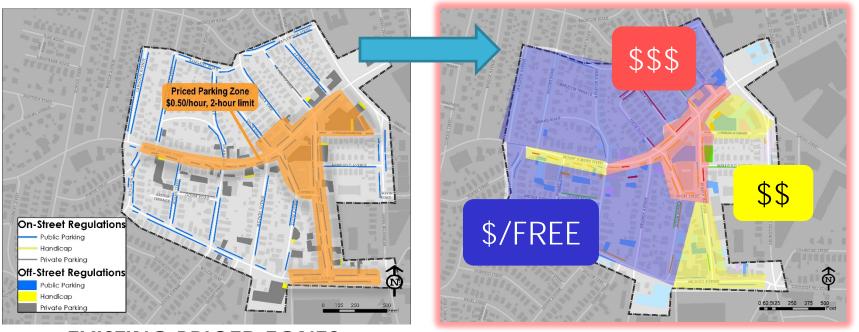
Zone

Existing Priced Parking

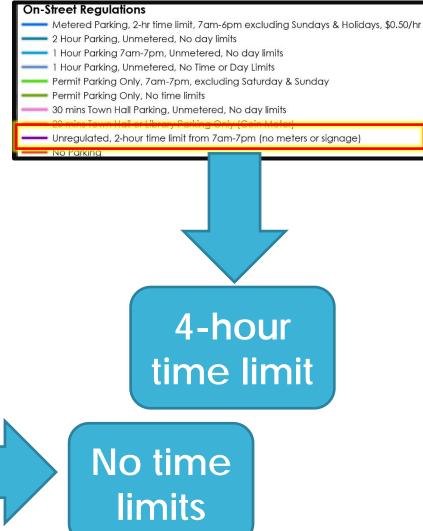
Zone 1

Zone 2

Zone 3



- Remove time limits from priced parking
 - Use price to manage demand
- Re-categorize unregulated onstreet parking as "4-hour" time limit
 - Allow for longer visits to the Squares



Metered Parking, 2-hr time limit, 7am-6pm excluding Sundays & Holidays, \$0.50/hr

2 Hour Parking, Unmetered, No day limits

Off-Street Reaulations

Metered Parking, 2-hr limit, 7am-6pm, excluding Sundays & Holidays, \$0.50/h
Metered Parking, 8-hr limit, 7am-6pm, excluding Sundays & Holidays, \$0.50/h
Metered Parking, 10-hr limit, 7am-6pm, excluding Sundays & Holidays, \$0.50/h
Private Parking

Residential Parking

Permit Parking Only, 7am-7pm, excluding Saturday & Sunday

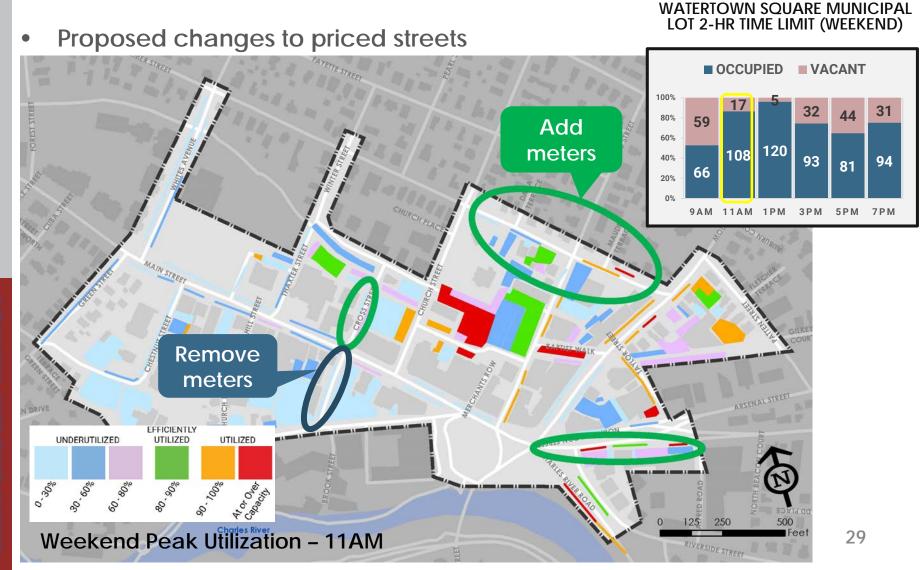
Handicap

Unregulated Parking

On-Street Regulations

Emergency Vehicles Only

Permit Parking Only, No time limits



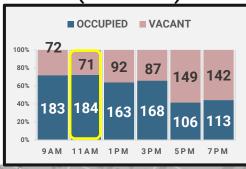
- Increase prices/begin pricing in "core" parking zones that are consistently fairly full
 - Reduce parking pressure in prime locations

Enhance enforcement in new

zones

Zone	Price
All Metered Parking (Current Price)	\$0.50/hr
Zone 1 (Proposed Price)	\$1.00/hr
Zone 2 (Proposed Price)	\$0.50/hr
Zone 3 (Proposed Price)	Free

PUBLIC ON-STREET (WEEKEND)

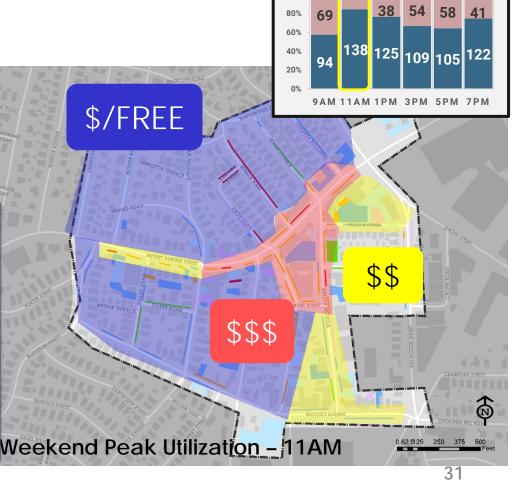




Weekend Peak Utilization - 11AM

- Increase prices/begin pricing in "core" parking zones that are consistently fairly full
 - Reduce parking pressure in prime locations
- Enhance enforcement in new zones

Zone	Price
All Metered Parking (Current Price)	\$0.50/hr
Zone 1 (Proposed Price)	\$1.00/hr
Zone 2 (Proposed Price)	\$0.50/hr
Zone 3 (Proposed Price)	Free

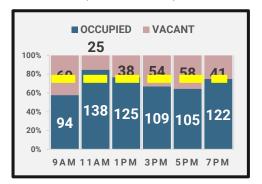


ON-STREET PRICED PARKING

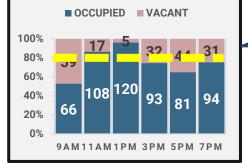
■ OCCUPIED ■ VACANT

- Establish a baseline parking availability target through tiered parking zones
- Monitor parking demand over time

COOLIDGE SQUARE ON-STREET PRICED PARKING (WEEKEND)







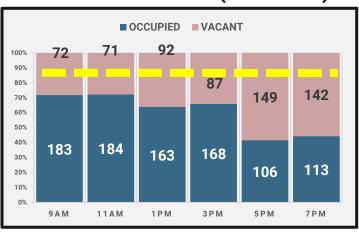
Most popular places to park

- Matching price to demand will create availability in key locations while incentivizing the use of underutilized, less convenient parking
- Using price, not time limits, allows visitors to the Squares to stay as long as they want and are willing to pay
- Increased meter revenue can be used for improvements such as new sidewalks and pedestrian lighting, ultimately making more remote parking feel closer
- Improves ADA accessibility by maintaining availability in key locations
- Setting a target and monitoring utilization allows the price to be adjusted as demand fluctuates with new development, travel patterns, pricing, etc.

3. Consider Re-introducing Parking in Key Areas (off-peak)

- Customers are highly influenced by proximity to destination
- Mt Auburn Street and Main Street lack on-street parking
- Current on-street parking is busy in prime locations

PUBLIC ON-STREET (WEEKEND)



3. Consider Re-introducing Parking in Key Areas (off-peak)

PUBLIC ON-STREET



3. Consider Re-introducing Parking in Key Areas (off-peak)

- Increases convenient parking supply
- Reduces parking crunch in existing popular parking spaces
- Creates parking directly in front of existing stores
- Parking adds protection for pedestrians and adds to the retail character of these streets
- Offsets the demand for parking in these spaces and puts customers directly in front of stores

- Municipal lots are not easily visible
 - Almost 30% of respondents are not aware that Coolidge Square has public parking
- Directional signage is inconsistent
- There are no official, standardized signs or other identifiers for each public lot



Watertown Square Municipal Lot (weekend utilization data)



Wells Avenue Municipal Lot (weekend utilization data)

 Establish official names for municipal parking lots



WATERTOWN SQUARE



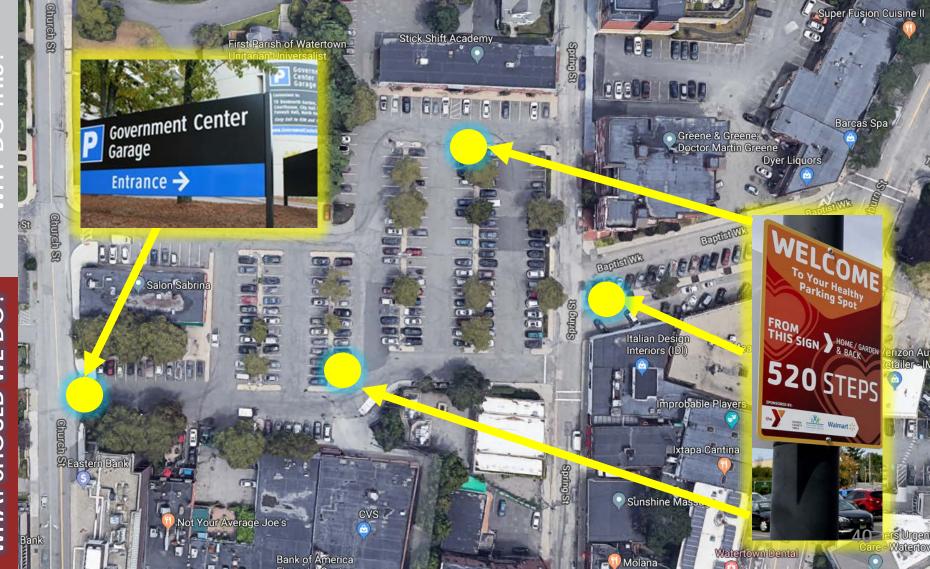
COOLIDGE SQUARE

- Invest in standardized public parking signage
 - Lot names
 - Directions and walking distances

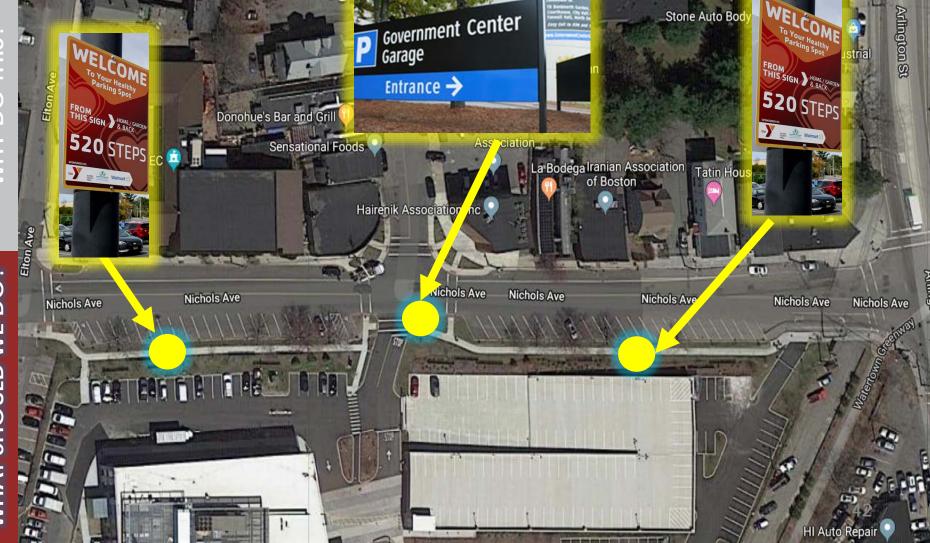


FROM HOME GARDS

520 STEPS







- Establishing formal names acts as a wayfinding tool for parkers to find information on municipal parking
- Enhancing the visibility of these lots will encourage long-term parkers to use them, leaving on-street parking for short-term visitors such as customers
- Formal names allow for common identification and can be plugged into online wayfinding tools

- Municipal lots lack sidewalks and pedestrian paths
- Municipal lots do not have bicycle parking or accommodations
- Municipal lots are not well lit
- Pedestrian paths in Municipal Lots do not connect to commercial hubs
- Wells Avenue Lot is difficult to access due to one-way streets



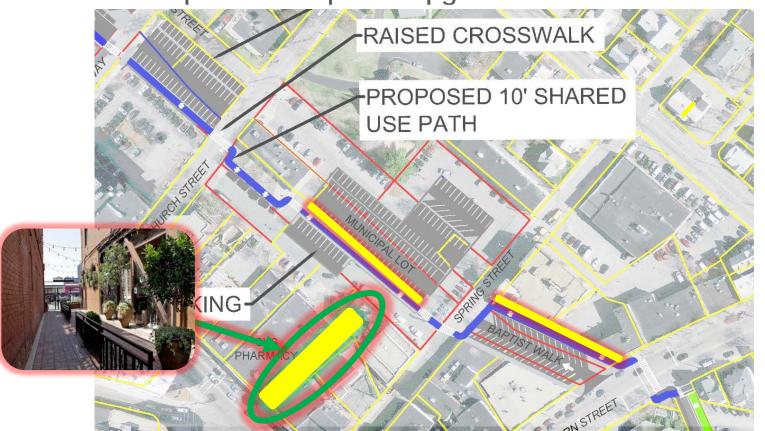
Watertown Square Municipal Lot



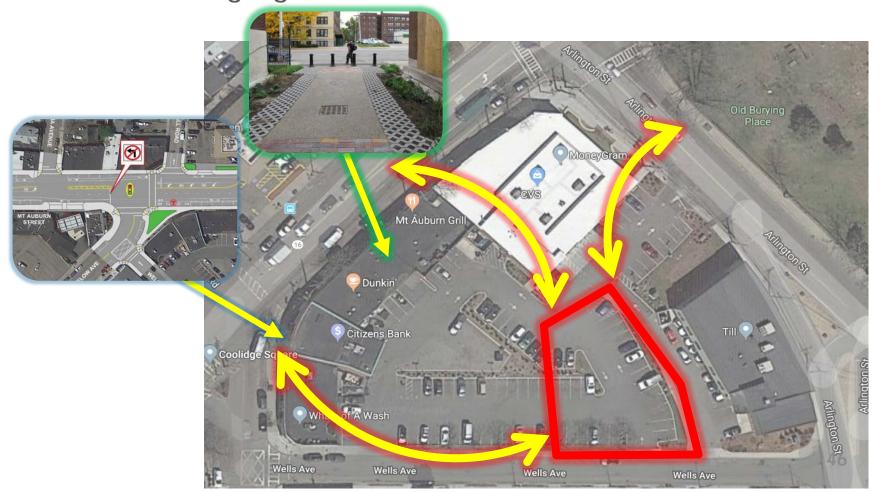
Wells Avenue Municipal Lot

- Improve pedestrian paths, bicycle facilities, and lighting in Municipal Lots
- Integrate the Community Path with the Watertown Square Municipal Lot upgrades

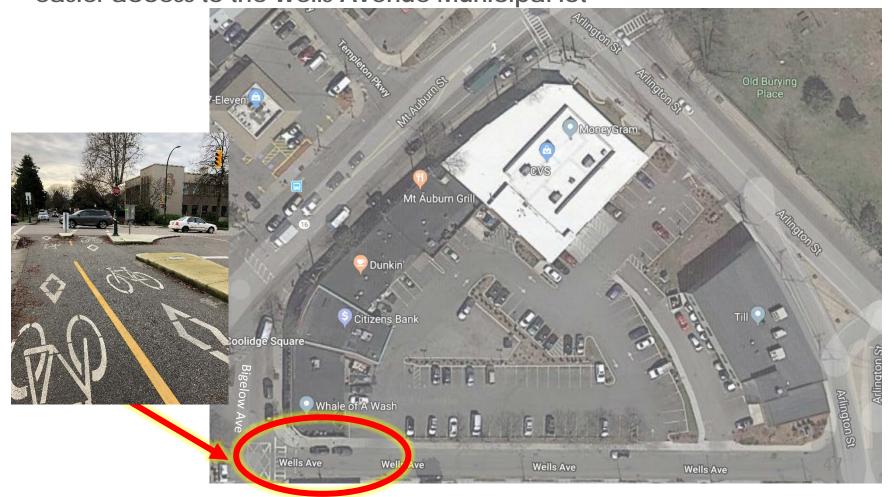
= New sidewalk= Pedestrian path



 Connect the Wells Avenue Municipal Lot to Coolidge Square with sidewalks and signage



 Consider changing the directionality of Wells Avenue to allow for easier access to the Wells Avenue Municipal lot

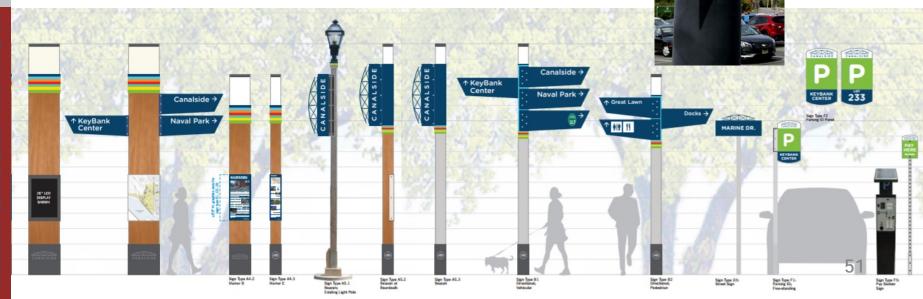




- Infrastructure improvements in municipal parking will make it more comfortable and easy for people to park in these lots, opening up parking spaces in current prime locations such as Mt Auburn Street in Coolidge Square for customers
- Improving linkages for people walking to municipal lots helps walking distances feel shorter
- Providing bicycle parking, particularly secure, long-term parking, helps to encourage people to ride their bikes to the squares instead of drive, thus freeing up parking
- Two-way streets reduce circuitous driving and "circling," making it easier to reach a destination such as the Wells Avenue lot
- Adding clear, distinct pedestrian paths/sidewalks in municipal lots improves safety, reduces conflicts, and directs pedestrians to the business district

- Drivers are unaware of less-used parking locations
- There is no easy way to walk between lots and destinations
- Prime parking areas are overwhelming for drivers
 - 55% of Coolidge Square drivers say they have left because they were unable to find parking
- Wells Avenue Municipal Lot is difficult to access from Mt. Auburn Street

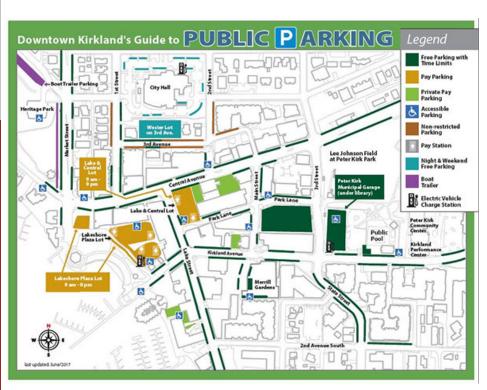
 Install standardized public parking signs that are directional and provide estimated walking distances and times

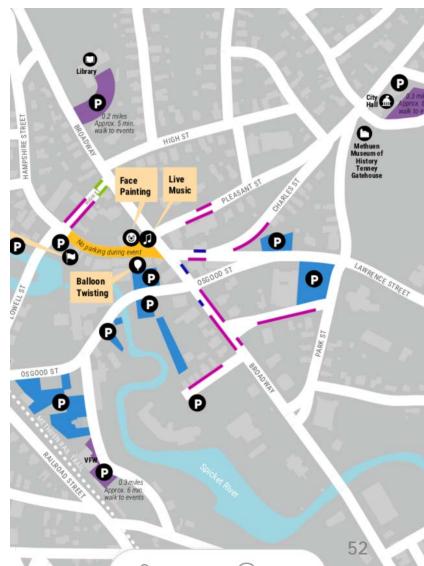


FROM HOME / GARDEN
THIS SIGN & BACK

520 STEPS

- Publish a user-friendly parking map on the Town website
 - Delineate parking locations and regulations in a public-friendly format

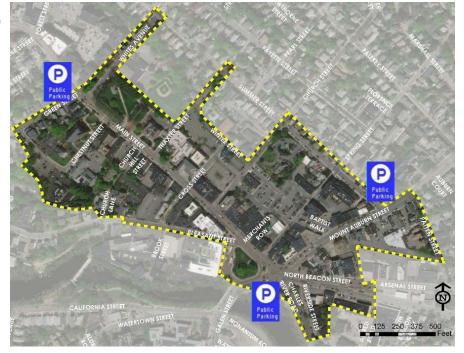




- Add signs to direct drivers to underutilized lots and on-street spaces
- "Intercept" signage will direct people to parking resources and cut down on traffic in the Square
- Work with private landowners to create standardized signage





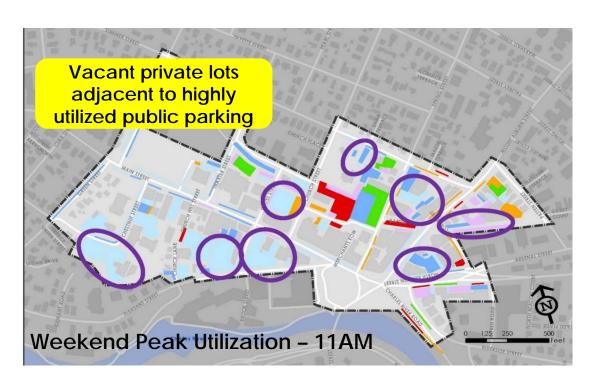


Example: Watertown Square

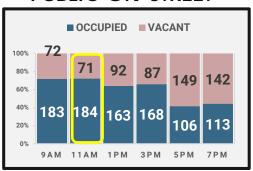
- Wayfinding signage encourages people to use parking that meets their needs, such as helping long-term parkers find remote lots. This will free up "core" parking for customers / visitors
- Helps Square visitors return to their vehicles
- A parking map describes available parking resources and helps visitors easily find the right parking. Informative labeling on meters/parking technology also provides guidance to those visiting the Squares
- Intercepts vehicle traffic before it reaches core areas in both Squares. This type of signage will direct people to parking resources that are less easy to find (i.e. Wells Lot) and cuts down on traffic in the Square
- The Town can offer standardized signage to private landowners as a voluntary program, who otherwise may not be able to place signs on the sidewalk or public way

- Private parking is underutilized during peak hours
- Many private lots are empty at the same time that restaurants are at peak demand
- There are few incentives to share parking
- There is no seamless shared parking program

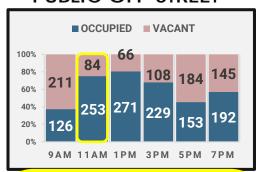
- Identify opportunities for shared parking in underutilized private lots
- Pursue shared parking agreements with private owners
 - Consider a pilot project to open private parking for public use



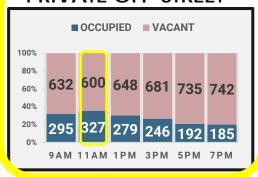
PUBLIC ON-STREET



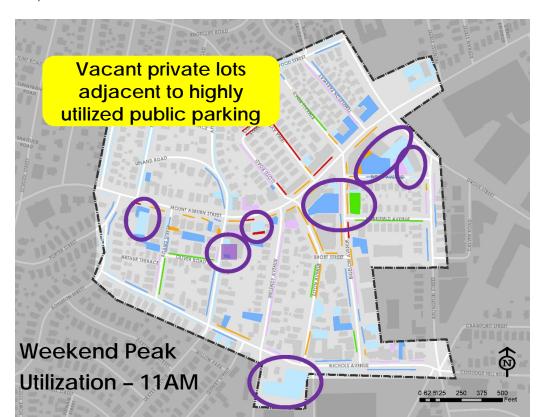
PUBLIC OFF-STREET



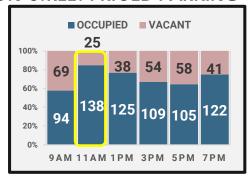
PRIVATE OFF-STREET



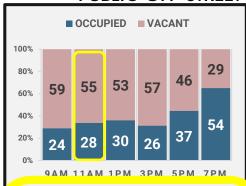
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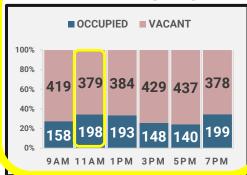
ON-STREET PRICED PARKING



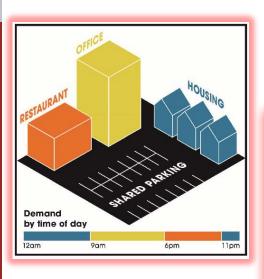
PUBLIC OFF-STREET



PRIVATE OFF-STREET



- Provide public incentives for private lot owners to encourage sharing, such as:
 - Snow clearance
 - Shared metered revenue
 - Signage
- Keep sample agreements on file at Town hall







PARKING GUIDE

- Creating more flexible and available off-street parking in Coolidge Square will significantly alleviate the lack of available on-street parking on Mt Auburn Street, especially during peak hours
- Increases the public parking inventory without adding costs or using more land
- Gives the public access to underutilized parking lots available during peak times (midday weekdays and weekends) such as:
 - Watertown Square: Dunkin Donuts/Belmont Savings Bank, Santander Bank, and Watertown Savings Banks (off of Pleasant Street and Summer Street)
 - Coolidge Square: Hellenic Cultural Center, CVS, Citizen's Bank, Watertown Savings Bank, Nichols Avenue spaces

- Employees park all day in prime locations, closest to storefronts
- Employee permits are well utilized in Watertown Square, but underutilized in Coolidge Square
- Permit programs are not linked with parking payment system and regulations and therefore difficult to enforce
- Vacant private parking is not open to employees of other businesses
 - 68% of Coolidge Square employees do not have designated parking spaces

Designate employee parking zones

 Designated parking areas will potentially open up prime parking spaces in front of storefronts for Square visitors and customers





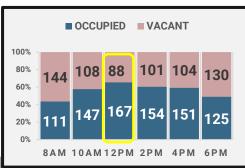


COOLIDGE SQUARE

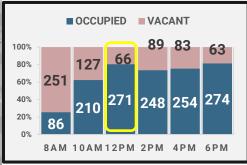
 Consider shared parking agreements in underutilized private lots for employees holding a permit

Weekday Peak Utilization - 12PM

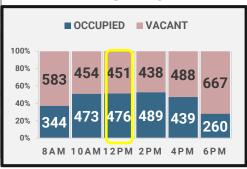
PUBLIC ON-STREET



PUBLIC OFF-STREET

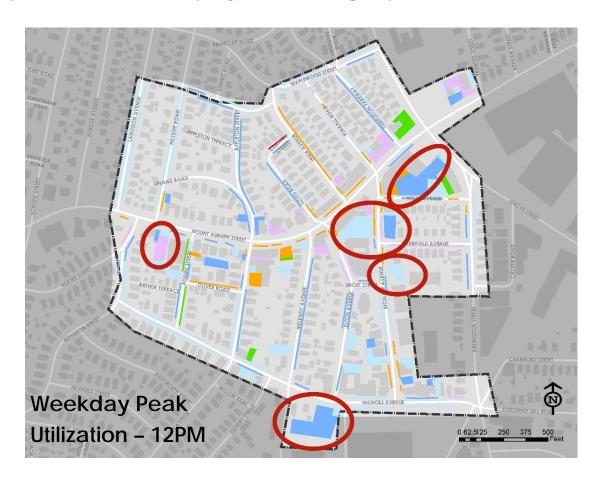


PRIVATE OFF-STREET

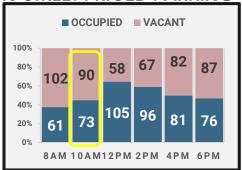


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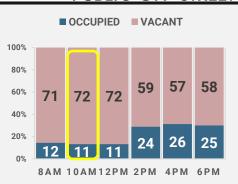
 Consider shared parking agreements in underutilized private lots for employees holding a permit



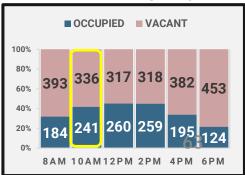
ON-STREET PRICED PARKING



PUBLIC OFF-STREET



PRIVATE OFF-STREET



- Promote Local Business Permits in Coolidge Square
 - Direct Coolidge Square employee parking to the Nichols Avenue parking
 - Link permits to License Plate Recognition (LPR) system

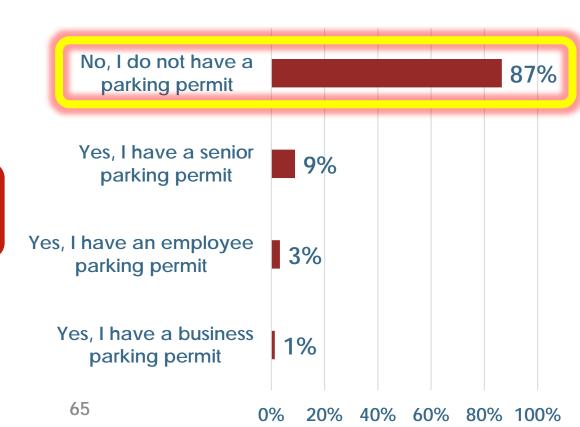
Only 20% of the Coolidge Square Local Business Permits have been purchased over the last three years

68% of Coolidge Square employees said they do no have designated parking



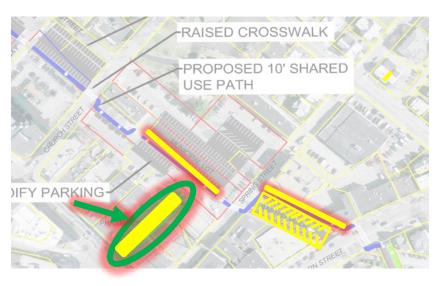
- Increase the number of Watertown
 Square Municipal Lot Local Business
 Permits
 - Link permits to License Plate Recognition (LPR) system

The Town issues 40 Local Business Permits, most of which sell out every quarter

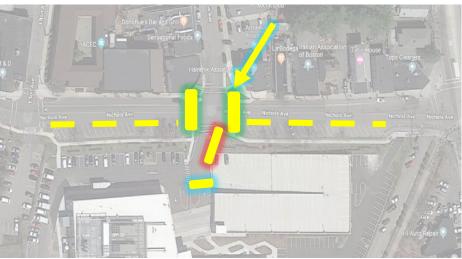


 Improve lighting and walking conditions to make remote lots more attractive

= New sidewalk
= Pedestrian path
= Raised crosswalk



WATERTOWN SQUARE MUNICIPAL LOT



NICHOLS AVE MUNICIPAL LOT

- Creating designated parking areas increases the availability of prime parking
- Increasing the number of Local Business permits in Watertown Square will give more employees the opportunity to purchase a permit and park in designated areas
- Reduces the parking pressure on Mt Auburn Street in Coolidge Square
- Directs Coolidge Square employee parking to available parking spaces along Nichols Avenue
- Private lot owners may be more willing to share their parking with a limited group (i.e. local employees, or local employees who hold a permit)
- Linking local business, municipal employee, and senior permits to the
 License Plate Recognition (LPR) system will increase the Town's ability to
 enforce regulations and understand trends

- People on bikes do not have adequate infrastructure to park their bikes
- The current transit system feels unreliable to riders
- Off-street parking facilities are disconnected from storefronts

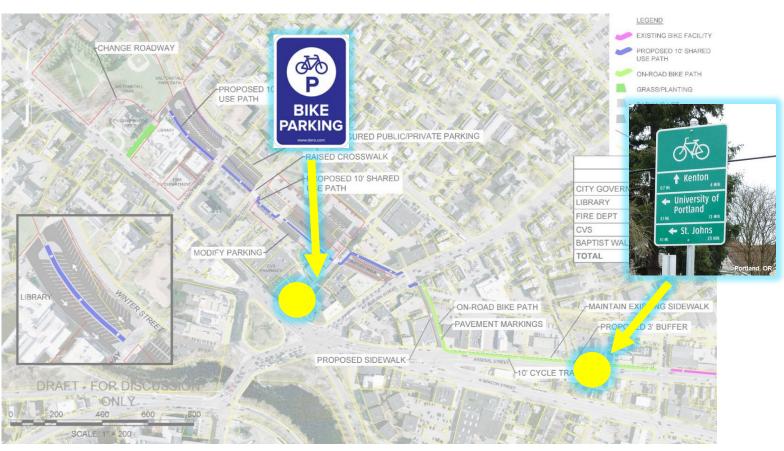
 Plan for more bicycle parking near businesses and commercial hubs







Promote community multi-use paths with wayfinding signage



Preferred Long Term Alternative

- Work with the Bike & Pedestrian
 Committee to plan for more bicycle infrastructure
 - Street markings such as sharrows, dedicated bike lanes, especially in Coolidge Squares



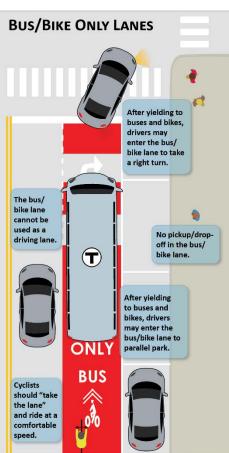




0% 10% 20% 30% 40% 50% 60% 70%

- Continue to improve transit access and operations, such as:
 - Adding bus shelters and priority bus lanes





- Identify rideshare drop-off areas (i.e. Uber/Lyft)
- Promote transit and carshare as alternate modes of transportation to destinations to decrease parking demand



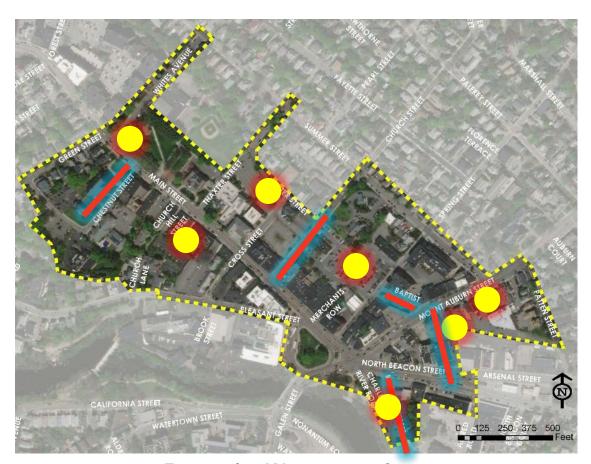
Rideshare
Pick-Up
Drop-Off
5 Minutes Max
Grant Language Manage Language
NO PARKING
MON-THU SPM-3 AM
FRI 11AM-MON 3AM
FRI 11AM-MON 3AM



COOLIDGE SQUARE

 Invest in additional crosswalks and pedestrian infrastructure between parking lots and stores to enhance walkability and safety in both Squares

> = Lighting = Sidewalk improvement



Example: Watertown Square

- Invest in additional crosswalks and pedestrian infrastructure between parking lots and stores to enhance walkability and safety in both Squares
 - Adding sidewalks and pedestrian paths in the Wells Avenue Municipal Lot would better connect parking facilities to storefronts along Mt Auburn Street



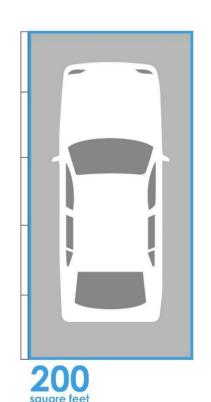
- Improving access by bicycles, transit, and walking will decrease demand for and reliance on private vehicle parking
- Modes such as transit, rideshare, carshare, walking, and biking require less parking while providing access for more people
- Enhanced safety improvements for people walking will decrease overall vehicle trips as well as promoting a "park once" environment, all of which helps decrease parking demand

- Parking requirements are a barrier to new businesses locating in the commercial areas
- Zoning requires that valuable commercial land be devoted to parking, even though there are many vacant parking spaces even at peak times
- Zoning requirements for shared parking discourage its use
- Parking funds are not currently reinvested into the commercial areas

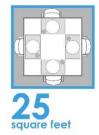
10. Adjust Parking & Zoning Standards to Encourage Investment in the Squares

- Reduce or eliminate parking requirements
- Allow payment in lieu of providing parking

Certain land uses in Watertown require more parking than the ITE national standards, which requires developers to provide more parking than is necessary







72 square feet

10. Adjust Parking & Zoning Standards to Encourage Investment in the Squares

Create a Parking Benefit District (PBD)

Increasing parking prices will increase revenue

Additional funds can support:

- Improved crosswalks, sidewalks, lighting etc.
- Wayfinding and signage
- Additional multimodal improvements (bicycle amenities)

Establish a mechanism to:

- Regularly review regulations
- Monitor parking changes

Certain land uses in Watertown require more parking than the ITE national standards, which requires developers to provide more parking than is necessary





10. Adjust Parking & Zoning Standards to Encourage Investment in the Squares

- Reducing or eliminating parking requirements will facilitate new development focused on uses other than parking
- An in-lieu fee system creates flexibility for developers while allowing the Town to mitigate the impact of additional trips, whether through providing parking elsewhere or enhancing multimodal access
- Help dedicate funds for various Town Square improvements and give the public the opportunity to give input on how their parking money should be used
- Regular review of parking revenue and trends will allow the Town to adjust for changes and create availability
- A Parking Benefit District will help the Town fund improvements, and give the public a way to see the benefits of increased rates



QUESTIONS?

THANK YOU!