

For Immediate Release

March 14, 2024

Plano Sanitary Sewer Overflow

The City of Plano is monitoring a sanitary sewer overflow due to an issue with a North Texas Municipal Water District lift station. The estimated overflow volume surpassed 100,000 gallons at 6:15 pm.

The Plano Public Works Department reported a sanitary sewer manhole near 5510 W. Plano Pkwy near White Rock Creek overflowed due to a pump and motor failure at the Water District facility. The City received an alarm from its flow monitoring system at 2:40 pm that the manhole was approaching overflow. A crew verified it at 2:50 pm. NTMWD initiated actions to identify the issue and is coordinating bypass pumping to facilitate repairs and convey sewer flows.

We estimate the flow 500 gallons per minute. We believe more than 100,000 gallons flowed into White Rock Creek. Once the flow is contained, Plano Public Works Department personnel will walk the creek to verify no adverse effects to water or aquatic life.

Although the City of Plano has experienced this leak of domestic wastewater, the public drinking water is not affected and continues to be safe for consumption. The City has notified the Texas Commission on Environmental Quality regarding the spill.

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About Plano

Plano, Texas, is located north of Dallas and is the largest city in Collin County, with a population of over 290,000 (as of January 2023.) *Liveability* and *SmartAsset* recently named Plano as one of the "Best Places to Live in Texas" and "Where Americans are Happiest." Plano has also been repeatedly ranked as one of America's safest cities. The City offers nationally-recognized schools, award-winning parks, sustainability initiatives, and a wide variety of multi-cultural neighborhoods that appeal to its diverse and highly educated workforce. In the business sector, Plano is home to over 72 Forbes Global 2000 companies and headquarters or regional operations of major corporations, such as Toyota Motor North America, Capital One Finance, JPMorgan Chase, Boeing Global Services, Fannie Mae, FedEx, JC Penney, Upbound Group, Inc., Cinemark Holdings, and Samsung. The dynamic community features excellent restaurants, vibrant shopping and entertainment venues, a lively historic downtown district, and active local arts scene. Excellent travel access by air, public transit, and major highways makes Plano one of the best places to live, visit, and do business.