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# MEMORANDUM

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Date: February 29, 2024

To: The Honorable Chair and Members  
Pima County Board of Supervisors

From: Jan Lester   
County Administrator

Re: **Update on County Initiatives to Address Homelessness and Public Safety –  
Transition Center Six Month Update and Data Report**

On [November 15, 2022](#) the Board of Supervisors passed four motions that gave direction for the County to explore solutions to address issues related to crime in the community. In response to this direction, the [Pima County Transition Center](#) was launched as an initial investment for providing immediate intervention to individuals leaving custody at the Pima County Adult Detention Center. The primary purpose of the program is to connect individuals with services and resources to promote recovery and reduce justice system involvement.

On February 3, 2024, the Transition Center completed six months of full operation since the grand opening of the facility in August 2023. This memorandum and attached report provides information and outcomes associated with the program, as well as updates on the continued investment and evolution of this strategy.

## **Preliminary Impact Data**

Transition Center staff completed almost 500 contacts, servicing 416 unique individuals during the first six months of operation. Of those who entered the Transition Center, 97 percent had meaningful interactions with staff and accepted some form of assistance. The most common forms of assistance include the exchange of contact information for follow-up peer navigation/support, follow-up/court reminders, and providing on-site resources (like clothing and hygiene kits). Among those served, over half (57 percent) were homeless or experiencing housing instability.

The primary metrics we are using to measure the success of the Transition Center are the reduction of rearrest rates and an increase in the percentage of individuals making their court appearances. The pre-Transition Center baseline data for individuals arrested on misdemeanors charges who were rearrested within a month was 27 percent. Justice Services Six Month Progress Report demonstrates that impact on the rearrest data shows early promise, with a rearrest rate of 10 percent for Transition Center participants (See Attachment A).

Justice Services is actively working with Pretrial Services to get data to determine our impact on court appearances. However, it is too early to calculate success in this domain as a majority of cases for Transition Center participants are still not fully adjudicated. While waiting

for enough data to properly calculate court appearances, Justice Services, and Pretrial Services are developing a standardized report within the Superior Court system that will provide this information as part of quarterly information on the Prebooking Modular (a general funds-funded strategy to reduce misdemeanors from the jail population).

### **Operations and Staffing**

The County team at the Transition Center is currently fully staffed with Justice Navigators. The Justice Navigators are all excellent communicators who have unique lived experiences that help them be empathetic, compelling, and influential with individuals visiting the modular. They also have an in-depth technical understanding of social service systems and are able to use their expanded networks to connect and assist others with the navigation of these services. They are most certainly the backbone and strength of the operation. The following is a small sample of some success stories that highlight the talent and impact of the Navigation Team.

- One individual who came into the Transition Center was dropped off by a police officer who thought he recognized the person from a missing person alert. Navigators were able to locate and contact the man's family, who had been looking for their loved one for over a year. They were able to reunite him with the family before leaving the modular.
- A veteran who came through the Transition Center agreed to continue to receive court reminders and follow-up by Navigators. Checking in with him weeks after his release, the Navigator was informed that he was receiving inpatient care at the VA hospital and did not appear virtually for his court hearing. Subsequently, he was marked as a no-show and a Failure to Appear (FTA) warrant was issued. Justice Services' staff were able to connect directly with the court, and, once informed of the defendant's condition, the warrant was quashed and a new court date set. He was able to appear in person and continues to keep in touch with Navigators.
- A participant was eager to accept services after losing his home and all of his possessions because of the ending of a relationship. The only support system remaining was his dogs, and the transitional housing he was about to enter would not accept pets. Navigators worked with staff at PACC to locate short-term fosters, which allowed time for the man to become employed, obtain an apartment, and have his dogs returned to him.

In addition to County staff, Justice Services contracts with local peer-run treatment provider HOPE Inc. to provide for clinical intervention. A HOPE peer is available on-site daily to assist with arranging treatment services and transportation if needed. This resource is grant-funded, and funding is expected to be fully expended by this summer. Other grant-funded resources include the CALL program, which provides cell phones with three months of service, and the

CARS program, which provides taxi service to housing – a resource especially critical at nighttime after buses have stopped running.

The Transition Center continues to operate Monday through Friday, 8 am to midnight, with aspirations of expanding hours into the weekend once additional staffing from the City of Tucson is made available. As a partner in this work, the City of Tucson agreed to contribute two additional navigators for the Transition Center. An offer was extended and accepted for one individual who should be starting by the beginning of March. We anticipate the remaining individual to be hired and on board by the middle of March. These additional Navigators provided by the City of Tucson will be able to transport individuals, which helps with one of the most critical needs of program participants.

### **Next Steps**

On [August 18, 2023](#), the Board of Supervisors received a memo outlining the different phases envisioned for the Transition Center. We are now entering into Phase 2 of the operation, which will focus on expanding services to those who are exiting the Pima County Adult Detention Facility after Initial Appearances (IAs). To operationalize Phase 2, the Justice Service Department has developed a video that will be played before and after IAs (occurring twice a day in the morning and early evening hours), in both English and Spanish, directing individuals in need of services to the Transition Center. Facilities has painted a “blue line” from the jail’s release door leading towards the Transition Center (with accompanying signage), which is also featured in the video. Additionally, a printed letter-sized packet has been created with more detailed information about the Transition Center that will be made available at the release hallway and with relevant jail personnel who facilitate releases (See Attachment B).

This expansion of the Transition Center services will not only increase the number of potential individuals who would benefit from services, it will allow us to begin collecting data on those individuals with more serious misdemeanor and/or felony offenses to determine the impact these services may have on that population.

### **Conclusion**

These six months of operation of the Transition Center have yielded significant insight into opportunities, both within the Transition Center and reentry strategies overall, to improve outcomes for participants while increasing community safety. We remain confident that the data we are seeing initially affirms our theory of the impact we can have by providing real-time (warm handoffs) services to individuals immediately after leaving custody at the Pima County Adult Detention Center. We will continue to work with Pretrial Services to verify court appearance data to measure our impact in this critical area to better refine our follow-up processes with justice-involved individuals.

The Honorable Chair and Members, Pima County Board of Supervisors  
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Finally, we continue to explore the utilization of the Mission Annex facility (a former minimum security jail that has been vacant since 2020) as a more comprehensive reentry center, taking the lessons learned from the Transition Center to build a more robust “one-stop” justice center. We will provide additional updates as more data becomes available and as progress is made towards future iterations of the program.

JKL/anc

Attachments

c: Carmine DeBonis, Jr., Deputy County Administrator  
Francisco García, Deputy County Administrator and Chief Medical Officer  
Steve Holmes, Deputy County Administrator  
Kate Vesely, Director, Justice Services

# ATTACHMENT A

# Pima County Transition Center

Six Month Progress Report

August 3, 2023 - February 3, 2024

Prepared By: Sara Lomayeva, MS

Date prepared: February 22, 2024



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## About the Pima County Transition Center

The Pima County Transition Center (TC) is located outside the Pima County Adult Detention Center (PCADC) and serves not as direct service provider, but as a conduit to connect individuals transitioning out of custody or incarceration to resources in Pima county. The TC is staffed by Justice Navigators who engage with justice-involved individuals through their own lived experience to provide support, information, and referrals to address barriers and issues these individuals may be facing. The TC opened for operation on August 3rd, 2023 to serve individuals arrested on non-violent, non-dangerous misdemeanor charges who are released through the Pretrial Services Pre-booking Modular (PBM), individuals released from PCADC custody, walk-ins, individuals dropped off by law enforcement, and individuals referred from court. **All participation is voluntary.**

## About This Report

This report is a preliminary analysis of data from the first six months of the TC project. ***Please note that the Transition Center project is in the first phase of implementation. Metrics and definitions are subject to change. Any changes will be highlighted and explained in forthcoming reports.***

Interaction at the Transition Center is measured in the following ways (NOTE: some terms have changed as TC operations have evolved):

- **Initial Encounter (formerly Engagements):** The first time an individual comes through the TC due to justice involvement (i.e., release from the PBM, release from PCADC custody, etc.) or walking in.
- **Subsequent Encounter:** An individual comes through the TC due to new justice involvement after an Initial Encounter has occurred.
- **Engagement (formerly Follow-Up Engagement):** Any contact (in-person, over the phone, etc.) made between an individual and a Justice Navigator after an encounter at the TC in which additional support in the form of Resources, Referrals, or Justice Navigator assistance is provided.

Support is categorized in the following ways:

- **Resources:** Information to contact the TC and Justice Navigators, as well as information about community organizations that provide services such as housing, drug/alcohol treatment, mental health treatment, employment assistance, and more.
- **Referrals:** Establishing contact or assisting with scheduling initial appointments with a community-based organization for services such as housing, drug/alcohol treatment, mental health treatment, and more.
- **Justice Navigator assistance:** Providing support and aid such as: reminders for court dates, refurbished cell phones, hygiene kits, transportation coordination, harm reduction education, Narcan distribution, and other essentials.

Levels of support are measured in the following categories:

- **No navigation support:** Individual declines or is unable to have any meaningful interaction with staff for any reason.
- **Minimal navigation support:** Individual accepts a maximum of two (2) Resources, Referrals, and/or Justice Navigator assistance in any combination.
- **Full Navigation support:** Individual accepts a minimum of three (3) Resources, Referrals, and/or Justice Navigator assistance in any combination



## Six Month Highlights

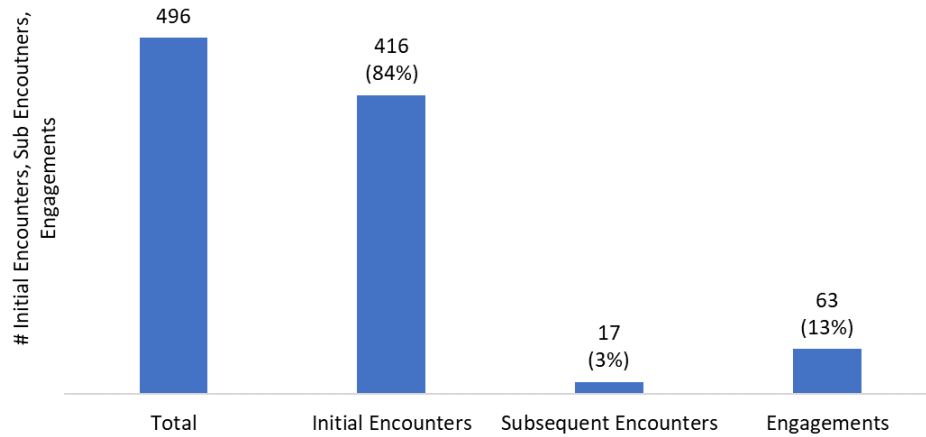
- Initial Encounters: **416**.
- Subsequent Encounters: **17**.
  - Individuals with multiple subsequent encounters: **17**.
- Engagements: **63**.
- Total: **496**.
- Percentage of Initial Encounters experiencing housing instability: **57%**
- Individuals who accepted support at Initial or Subsequent Encounter: **428 (99%)**
- Average number of forms of support accepted: **4**.
- Top 5 forms of support in descending order: Motivational interview/peer navigation support, Transition Center/Justice Navigator contact info, court reminders, gently used clothes, and hygiene kits.
- Number of individuals who received at least one resource: 390 (79%)
  - Top 5 resources in descending order: Transition Center/Justice Navigator contact info, inpatient drug & alcohol treatment, outpatient drug & alcohol treatment, housing services, and outpatient mental health care.
- Number of individuals who received at least one referral: 132 (27%)
  - Top 5 referrals in descending order: HOPE Inc (a treatment provider co-located inside the TC), inpatient drug & alcohol treatment, housing services, outpatient mental health care, and outpatient drug & alcohol treatment.
- Number of individuals who received at least one form of navigator assistance: 482 (97%)
  - Top 5 forms of navigator assistance in descending order: Motivational interview/peer navigation support, court reminder, gently used clothes, hygiene kits, and follow-up calls.
- Percentage of TC participants that were booked into PCADC within 7 days of TC visit: 5%
  - Baseline (percentage of individuals booked on misdemeanor charges who were booked again within 7 days): 8%
  - *Note: Caution should be used when interpreting this data, as 1) the sample size (n = 335) is not large enough to make general conclusions, and 2) data collection is ongoing.*
- Percentage of individuals that were booked into PCADC within 30 days of TC visit: 10%
  - Baseline (percentage of individuals booked on misdemeanor charges who were booked again within 30 days): 27%
  - *Note: Caution should be used when interpreting this data, as 1) the sample size (n = 335) is not large enough to make general conclusions, and 2) data collection is ongoing.*

Note: Data on next court appearance is in progress with Pretrial Services. It is too early to calculate court outcomes, as over 70% of cases since October 2023 have yet to be adjudicated (resulting in an insufficient data pool to calculate court appearance). Pretrial Services is in the process of creating a standard report that will calculate court appearance for Transition Center participants, as part of routine quarterly reporting linked to the PreBooking Modular.

## Support Provided

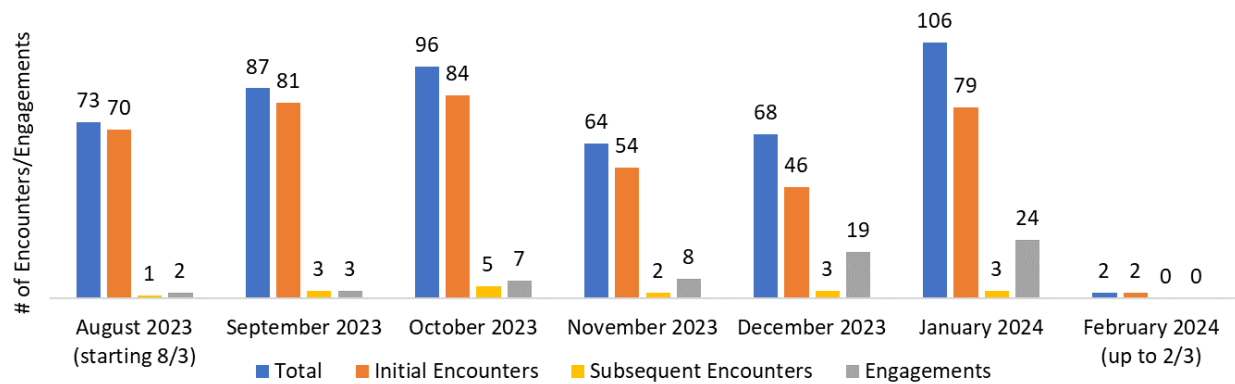
### Encounters and Engagements

84% of Encounters and Engagements during the first six months of TC operation were Initial Encounters.  
17 unique individuals have had Subsequent Encounters.



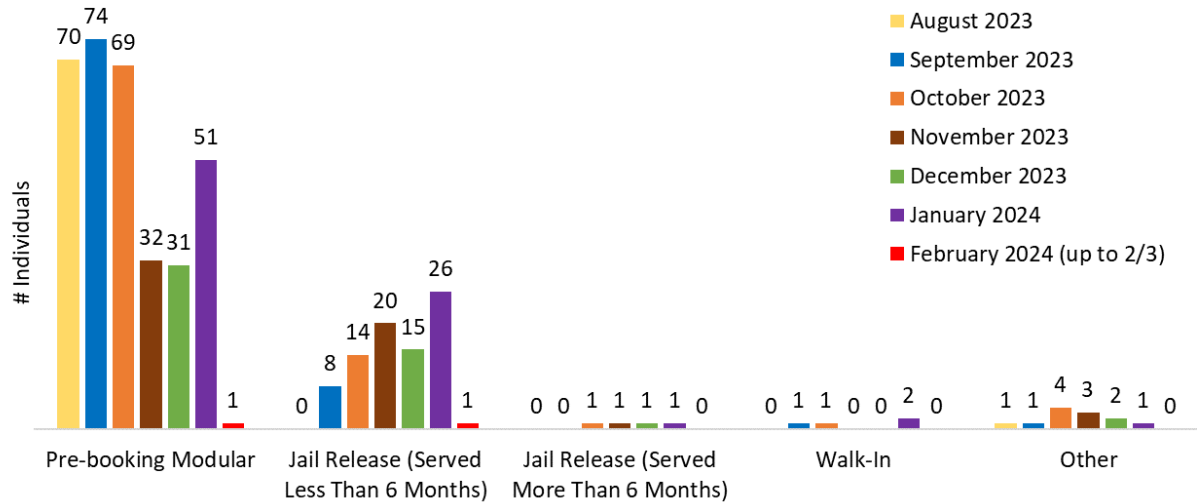
### Encounters and Engagements by Month

January 2024 saw the highest number of Encounters and Engagements during the first six months of TC operation. The number of Engagements has steadily increased over time.



## Referral Sources

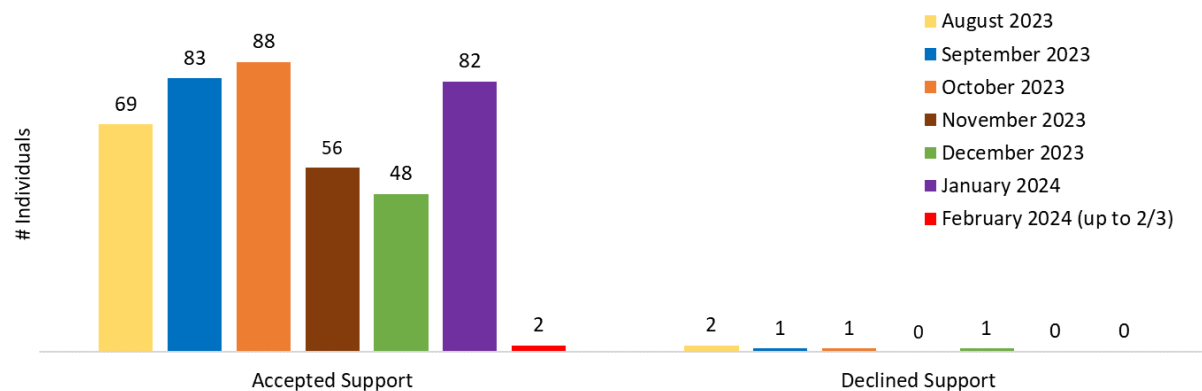
During December 2023, 45% of individuals encountered were released from the jail.



Other Referral Sources	Count
Jail - Medical Rejection	4
Tucson City Court	2
Pretrial Services	1
Law enforcement drop-off	1
Cycle Breakers (Pima County Superintendent's Office)	1
Tohono O'odham Workforce Development	1
Adult Probation	1
Initial Appearance	1

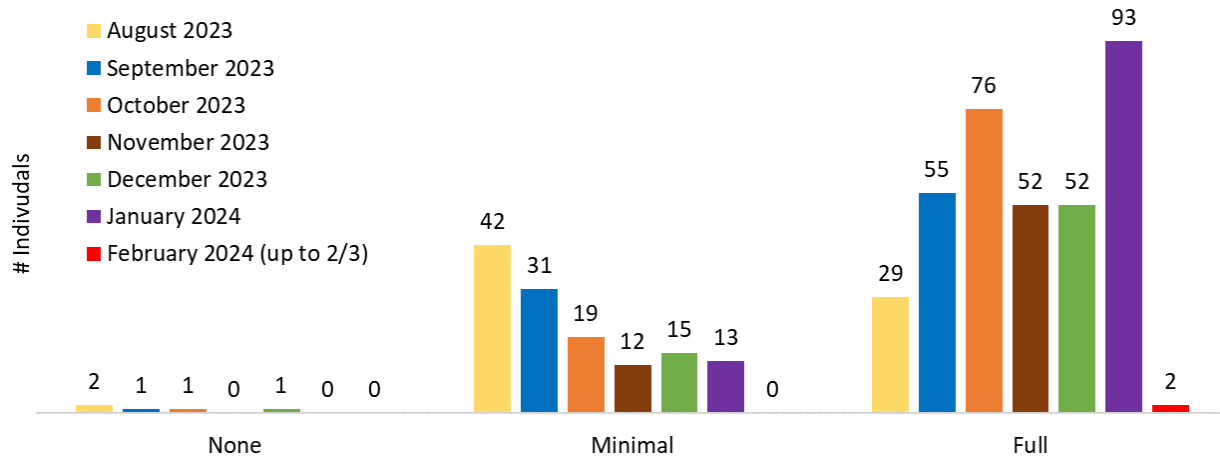
## Accepted/Declined Support

99% of individuals encountered accepted at least one form of support (Resource, Referral, or form of Navigator Assistance) at Initial or Subsequent Encounter during the first six months of TC operation.



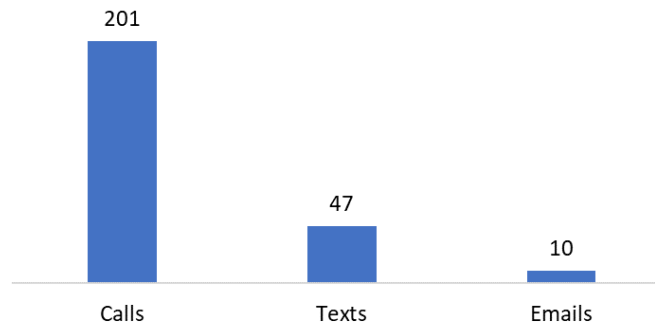
### Level of Support Provided

72% of individuals encountered or engaged accepted full navigator support (at least three of any combination of Resources, Referrals, or forms of Navigator Assistance) during the first six months of TC operation.



### Justice Navigator Follow-Up Efforts

Justice Navigators have made a total of 258 follow-up attempts since August 3, 2023. Note: Navigators will only reach out to individuals if they request follow-up communication, such as a court reminder or general check-in.



## Resources or Referrals Provided

The top 5 resources provided since August 2023 are Transition Center/Justice Navigator contact info, referrals to inpatient drug & alcohol treatment, outpatient drug & alcohol treatment, housing services, and/or outpatient mental health care.

<b>Total Engagements</b>	<b>Aug 2023</b>	<b>Sep 2023</b>	<b>Oct 2023</b>	<b>Nov 2023</b>	<b>Dec 2023</b>	<b>Jan 2024</b>	<b>Feb 2024</b>	<b>Total</b>
Transition Center/Navigator Contact Info	27	48	81	51	48	86	2	343
Drug & Alcohol Treatment - Inpatient	2	7	13	10	10	9	0	51
Drug & Alcohol Treatment - Outpatient	3	11	11	6	10	9	0	50
Housing Services	5	2	4	6	5	15	0	37
Mental Health Care - Outpatient	0	6	11	6	4	9	0	36
Employment Services	1	3	7	3	3	5	0	22
Cooling Center Locations	3	9	4	0	2	1	0	19
Drug Education	0	1	3	0	6	9	0	19
Identification Services	1	3	2	0	2	9	0	17
Medication Assisted Treatment (MAT)	3	2	4	2	3	2	0	16
Medical/Dental/Local Health Care Clinic	1	3	2	2	1	5	0	14
Low Income Free Phone Program	0	0	6	3	3	1	0	13
Domestic Violence Services	0	2	2	2	3	4	0	13
Shower Center Locations	0	5	2	0	1	4	0	12
Other	1	1	1	2	3	3	0	11
Mental Health Care - Inpatient	0	0	2	3	1	1	0	7
Bill/Rental Assistance	0	2	0	2	1	1	1	7
Healthcare Benefits	0	2	2	0	2	1	0	7
Unemployment Services	0	2	1	0	2	2	0	7
Veteran Resources	0	1	0	0	0	5	0	6
Aging & Disability Services	0	2	0	1	1	1	0	5
DUI Screen	0	2	0	1	0	2	0	5
Education Services	0	1	0	1	2	0	0	4
DCS Services	2	0	0	0	1	1	0	4
DMV Info	0	0	0	0	0	2	0	2
Law Enforcement Contact Info	0	0	0	0	0	2	0	2
Jail Property Info	0	1	0	0	0	1	0	2
Crisis Line Info	0	1	1	0	0	0	0	2
Legal Aid	0	0	0	0	1	1	0	2
Probation Info	0	0	0	0	1	0	1	2

## Referrals Provided

The top 5 referrals provided since August 2023 were to HOPE, Inc, inpatient mental health care, housing, outpatient mental health care, and/or outpatient drug & alcohol treatment.

	<b>Aug 2023</b>	<b>Sep 2023</b>	<b>Oct 2023</b>	<b>Nov 2023</b>	<b>Dec 2023</b>	<b>Jan 2024</b>	<b>Feb 2024</b>	<b>Total</b>
HOPE, Inc	8	6	9	2	7	2	0	34
Drug & Alcohol Treatment - Inpatient	0	4	3	5	11	7	0	30
Housing Services	3	4	8	4	3	7	0	29
Mental Health Care - Outpatient	0	3	6	8	6	1	0	24
Drug & Alcohol Treatment - Outpatient	3	2	1	2	4	1	0	13
Mental Health Care - Inpatient	0	0	1	3	2	2	0	8
Other	0	0	1	2	2	2	0	7
Medical/Dental/Local Health Care	0	1	2	2	0	0	0	5
Domestic Violence Classes	0	1	2	1	0	0	0	4
Domestic Violence Victim Services	0	0	1	0	1	0	0	2
Crisis Mobile Team	0	0	0	0	1	1	0	2
Life Skills	0	0	0	0	1	1	0	2

## Navigator Assistance Provided

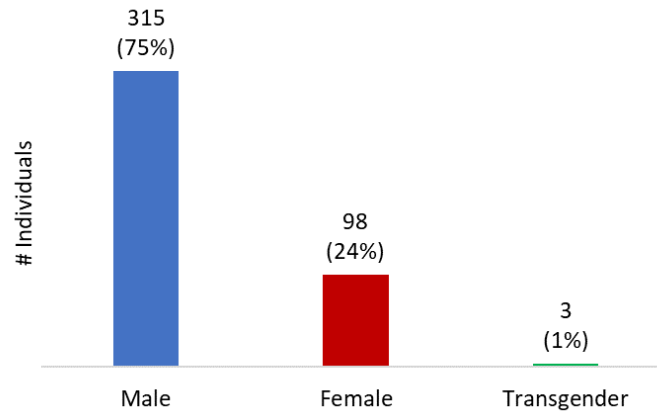
The top 5 forms of navigator assistance provided since August 2023 were motivational interviews/peer navigator support, court reminders, gently used clothes, hygiene kits, and follow-up calls.

	<b>Aug 2023</b>	<b>Sep 2023</b>	<b>Oct 2023</b>	<b>Nov 2023</b>	<b>Dec 2023</b>	<b>Jan 2024</b>	<b>Feb 2024</b>	<b>Total</b>
Motivational Interview/Peer Navigator Support	71	86	93	64	60	103	2	479
Court Reminder	16	22	42	31	31	40	0	182
Gently Used Clothes	2	10	22	11	12	31	0	88
Hygiene Kit	1	8	22	11	12	31	0	85
Follow-Up Calls	2	9	11	8	11	25	2	68
Narcan Distributed	11	9	20	6	5	8	0	59
Court Case Info/Support	3	9	15	8	5	17	0	57
Transportation via HOPE, Inc	4	5	8	9	16	13	1	56
CALL Phone	2	6	10	6	13	17	0	54
Transportation via CARS	9	6	10	9	5	14	0	53
HMIS Check	1	8	11	6	8	11	0	45
Other	1	6	3	3	3	11	0	27
TC Phone Use/Transportation Arrangement	0	4	5	5	5	8	0	27
Transportation via City of Tucson	0	0	5	0	0	0	0	5
Call to EMS Services	0	2	0	0	1	2	0	5
First Aid	0	0	2	1	1	0	0	4
Low Income Free Phone Program Setup	0	3	0	0	0	1	0	4

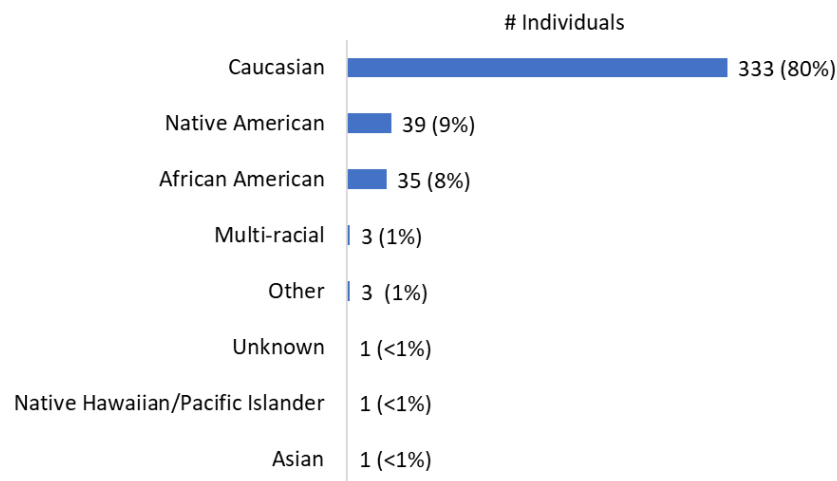
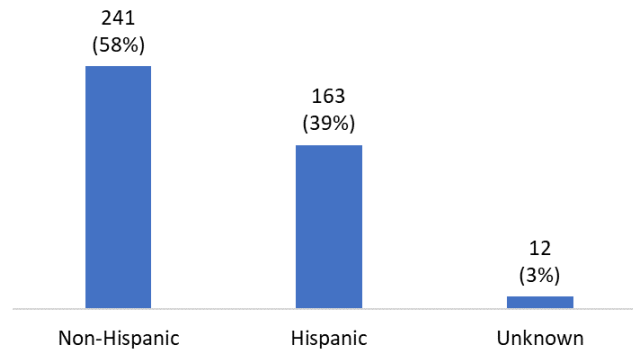
## Demographics

Gender, race/ethnicity and age groups are presented below as the total amount of unique individuals encountered from August 3, 2023 to February 3, 2024 (total = 416). All demographics are self-reported.

### Gender

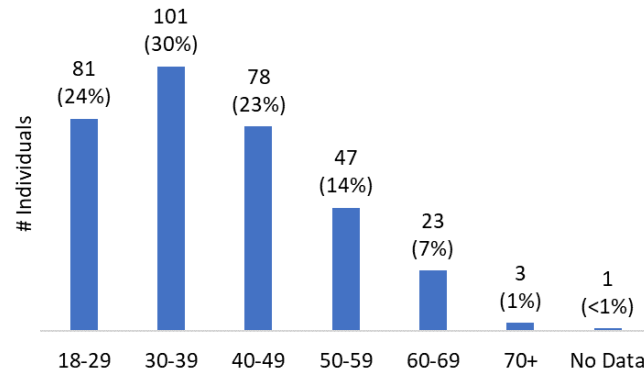


### Race & Ethnicity



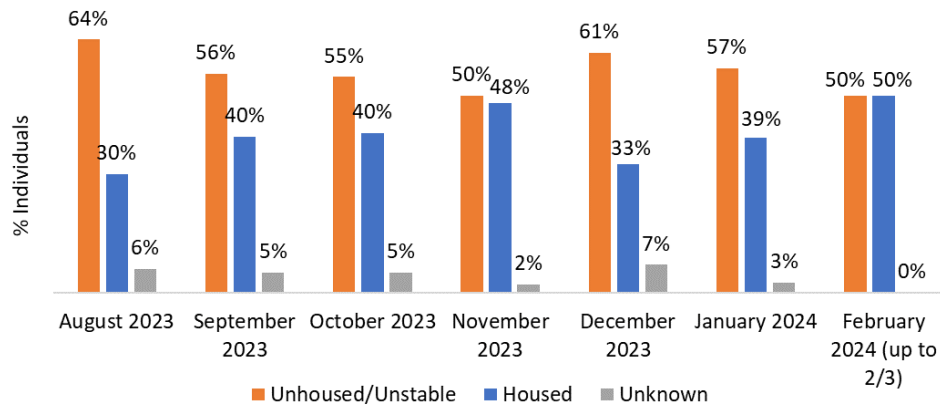
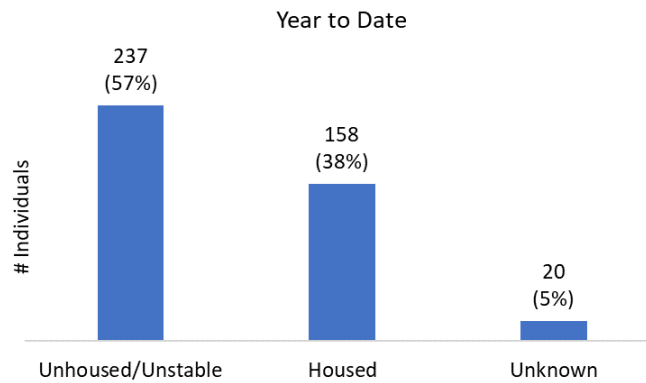
## Age Groups

The average age of unique individuals encountered is 39. The minimum age is 18, while the maximum age is 80.



## Homelessness and Housing Instability

57% of unique individuals reported some form of housing instability.





## Next Jail Booking

From December 2020 through March 2023, jail bookings with misdemeanor only charges made up 13% of all bookings, which is the primary population the TC serves. The table below displays re-booking rates calculated for December 2020 - March 2023:

Baseline % of individuals booked on misdemeanor charges booked again <b>within 7 days</b>	8%
Baseline % of individuals booked on misdemeanor charges booked again <b>within 30 days</b>	27%

### Re-bookings within 7 Days

The average seven-day re-booking rate for TC participants as of writing is 5%. Re-booking rates by month for TC participants have stayed at or below baseline for the five-month window in which data is currently available. Notably, no one was re-booked within seven days during December 2023. The table below displays the number of individuals re-booked within 7 days of TC visit, their charge, and the charge category. The category with the greatest number of re-bookings is Burglary/Robbery/Theft/Embezzlement.

Next Jail Booking	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Total
# Encounters (Initial + Subsequent)	71	84	89	56	49	349
# Individuals booked within 7 days of TC visit	4	7	2	3	0	16
% Individuals booked within 7 days of TC visit	6%	8%	2%	5%	0%	
Assault/Kidnapping	1	0	0	0	0	1
Simple Assault	1	0	0	0	0	1
Burglary/Robbery/Theft/Embezzlement	1	3	1	1	0	6
Burglary 1st Degree	0	0	0	1	0	1
Burglary 3rd Degree	0	3	0	0	0	3
Shoplifting	1	0	0	0	0	1
Identity Theft	0	0	1	0	0	1
Drugs	1	1	1	0	0	3
Possession for Sale - Narcotics	1	0	0	0	0	1
Possession of Paraphernalia	0	1	0	0	0	1
Possession for Use - Dangerous Drugs	0	0	1	0	0	1
Criminal Damage/Property Damage/Arson	0	1	0	0	0	1
Criminal Damage	0	1	0	0	0	1
Miscellaneous	1	2	0	2	0	5
Disorderly Conduct	1	1	0	1	0	3
Trespassing	0	1	0	0	0	1
NOT UNDERLYING OFF-FTC*	0	0	0	1	0	1

*Note: Caution should be used when interpreting this data, as 1) the sample size of Initial Encounters (n = 335) is not large enough to make general conclusions and 2) data collection is ongoing.*

## Re-bookings within 30 Days

The average 30-day re-booking rate for TC participants is 10% at the time of writing and includes individuals re-booked within 7 days. Re-booking rates by month for TC participants have stayed at or below baseline for the five-month window in which data is currently available. The table below displays the number of individuals re-booked within 7 days of TC visit compared to the number of individuals re-booked within 30 days of TC visit in addition to charges and charge categories. The category with the greatest number of re-bookings is Burglary/Robbery/Theft/Embezzlement.

	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Total
# Initial Encounters	70	81	84	54	46	335
# Individuals booked within 7 days of TC visit	4	7	2	3	0	16
% Individuals booked within 7 days of TC visit	6%	8%	2%	6%	0%	
# Individuals booked within 30 days of TC visit	7	9	4	7	5	32
% Individuals booked within 30 days of TC visit	10%	11%	5%	13%	11%	
Assault/Kidnapping	1	1	0	0	0	2
Simple Assault	1	0	0	0	0	1
Aggravated Assault	0	1	0	0	0	1
Burglary/Robbery/Theft/Embezzlement	1	3	1	4	1	10
Burglary 1st Degree	0	0	0	1	0	1
Burglary 3rd Degree	0	3	0	0	1	4
Shoplifting	1	0	0	2	0	3
Identity Theft	0	0	1	0	0	1
Trafficking Stolen Property	0	0	0	1	0	1
Drugs	3	1	2	1	1	8
Possession for Sale - Narcotics	1	0	1	1	0	3
Possession of Paraphernalia	1	1	0	0	1	3
Possession for Use - Dangerous Drugs	1	0	1	0	0	2
Criminal Damage/Property Damage/Arson	0	2	0	0	0	2
Criminal Damage	0	2	0	0	0	2
Miscellaneous	2	2	1	2	2	9
Probation Violation	0	0	1	0	0	1
Failure to Appear	0	0	0	0	1	1
NOT UNDERLYING OFF-FTC*	0	0	0	1	0	1
Disorderly Conduct	1	1	0	1	0	3
Trespassing	1	1	0	0	0	2
Threats/Intimidation	0	0	0	0	1	1

*Note: Caution should be used when interpreting this data, as 1) the sample size of Initial Encounters (n = 335) is not large enough to make general conclusions and 2) data collection is ongoing.*

## Success Stories

Individual #1 was seen at the Transition Center on 9/11/2023 and relayed to Justice Navigators that they had relapsed after a year of sobriety and was very sad about it. The individual agreed to be transported to detox and inpatient treatment. The individual followed up later to note that the TC saved her life by coordinating entry to treatment.

Individual #2 was seen at the TC on 10/24/2023 after being released from the jail after almost a year. The individual needed housing and clothing and reported that they would like to complete their GED and that they were about to begin a job. A Justice Navigator referred the individual to a transitional housing program but was informed two days later that the housing program would not let the individual work the schedule their job provided. The Justice Navigator coordinated with the individual's Probation officer to transfer them to another transitional housing program. A few weeks later, the individual reported that they had completed a plan to complete their GED, get a driver's license, and transition into their own housing. On 12/12/2023, the individual called the TC to report that they are doing well and received a pay raise at their job. In addition, the individual completed their drug/alcohol counseling and testing and is staying engaged with their GED plan. The project coordinator assisting the individual with their GED plan echoed that they are doing well and are making good progress in the program.

Individual #3 was seen at the TC on 10/6/2023 due to an arrest for Failure to Appear for a Trespassing charge from 2019. The individual is designated as having a serious mental illness (SMI) and was experiencing a psychotic episode at the time of the TC visit. Justice Navigators were able to de-escalate the individual's behavior, contact their case manager, and arrange for transportation home where their service animal was waiting. The case manager received approval for one of the Justice Navigators who assisted the individual to attend the individual's upcoming court date to advocate for the individual's case to be reassigned to Mental Health Court. The individual's case was reassigned to Mental Health Court a month later, and on 12/5/2023, Justice Navigators received communication that the individual's case was dismissed.

Individual #4 was seen at the TC on 11/3/2023 and was identified by the arresting law enforcement officers as being the subject of a missing person's investigation from flyers. Justice Navigators contacted the individual's family with permission, who came to pick up the individual from the TC. In addition, Justice Navigators referred the individual to detox treatment. Justice Navigators received word on 12/5/2023 that the individual is still engaged in treatment.

Individual #5 was seen at the Transition Center on 11/8/2023, they reported they were a US Army Veteran who was attempting to re-integrate into civilian life and was struggling after almost two decades of active duty. The individual was provided with referrals to the Southern Arizona Veteran's Affairs Center and to a veteran who is active in the community, advocating for veterans transitioning to civilian life. The Transition Center received a call from the individual on 11/14/2023, they reported they contacted the referral sources and are scheduled to look at apartments later this week. The individual expressed their gratitude and stated the community veteran advocate was also going to attend Alcoholics Anonymous with them and assist with finding a sponsor.

Individual #6 was seen at the Transition Center on 11/5/2023, they were arrested for a Failure to Appear warrant that was issued while they were at an in-patient facility (they had no ability to have that warrant served, as they could not leave the facility). The individual was referred to Medication Assisted Treatment (MAT) services, counseling, case management, a recovery coach, and recovery groups. On 11/13/2023, the Transition Center received a call from the individual's case manager advising that the individual is fully engaged in services. The case manager relayed that the individual would have never gone through with engagement in services if the Justice Navigators did not coordinate transportation for immediate services and treatment.

Individual #7 was seen at the Transition Center 11/8/2023 and was referred for intake and engagement in MAT services. Justice Navigators coordinated transportation for the individual via HOPE, Inc. The individual's case manager called on 11/14/2023 to report that the individual is now enrolled in MAT services and engaged in other treatment. Individual #4 was seen at the Transition Center on 11/14/2023 and was experiencing opioid withdrawal and had physical signs of abuse. The Justice Navigator on duty had a long discussion with the individual about opioid use and shared her own lived experience with opioid use and domestic violence. The Justice Navigator distributed NARCAN to the individual and referred them to a substance abuse treatment provider. On 11/16/2023, a case manager called the Transition Center to advise that the individual walked in that morning and sat in the lobby for a bit, not sure if they wanted to engage, but eventually decided to engage. They stated that the conversation they had with the Justice Navigator and the referral was what made them come in.

Individual #8 was seen at the Pretrial Services Pre-Booking Modular on 7/6/2023 before the official opening of the Transition Center. The individual was contacted by a Justice Navigator on 11/28/2023 for follow-up, the individual reported that they are doing exceptionally well. The individual stated they are engaging in counseling, got a job, and is now in permanent supportive housing. The individual thanked the Justice Navigator for the follow up call and for the support.

Individual #9 was referred to the TC on 1/2/2024 after being released from prison and being placed in transitional housing. They notified the TC that Probation could only pay for three weeks of transitional housing due to funding running out and needed to find another place to stay. A Justice Navigator was able to secure placement in a different transitional housing facility, enroll the individual in a GED course, and referred an individual to three local restaurants that were hiring. On 1/18/2024, the individual notified the TC that they were hired, and the Justice Navigator received a text from the restaurant owner thanking them for the referral, noting that the individual was a "find".

Please contact Sara Lomayesva, MS at [Sara.Lomayesva@pima.gov](mailto:Sara.Lomayesva@pima.gov) if you have any questions, comments or concerns about this report.

# ATTACHMENT B

## Property of • Propiedad de

### Directions to The Pima County Transition Center

located outside the Pima County Adult Detention Center

*Direcciones al Centro de Transición del Condado Pima  
ubicado afuera del Centro de Detención de Adultos del  
Condado Pima*



## Pima County Transition Center

*Leave better than you came!*

Stop by the Pima County Transition Center and let our Justice Services Navigators help you on the next steps of your journey. Our navigators are trained to help you overcome obstacles to your successful transition back to the community.

Justice Services Navigators are not associated with corrections, law enforcement or the legal systems. They are peers who have made this journey themselves and are here to help others along the way.

Let them help connect you with the support and community resources you need after your release, if you have not been set up with a discharge plan.

### Resources they can help you connect to:

- Housing
- Medical care
- Transportation
- Food
- Peer support
- Cell phone
- Court reminders
- Employment support
- and more!

### ¡Logra tu mejor versión!

Visita el Centro de Transición del Condado Pima y deja que nuestro personal de Servicios de Justicia te ayude a lograr tus objetivos. Nuestro personal está capacitado para ayudarte a superar los obstáculos que se atraviesen en tu transición de vuelta a la comunidad.

Nuestro personal de Servicios de Justicia no está relacionado con Departamento de Correcciones, Departamento de Policía, o el sistema legal. Son compañeros que han pasado por lo mismo que tú y están aquí para ayudar a los demás.

Deja que te conecten con la ayuda y apoyos comunitarios que necesitas luego de recuperar tu libertad, si es que no se ha creado un plan para ti.

### Te pueden ayudar a recibir recursos como:

- Vivienda
- Atención médica
- Transportación
- Alimentos
- Apoyo de compañeros
- Teléfono celular
- Recordatorios de la corte
- Apoyo para conseguir empleo
- y mucho más

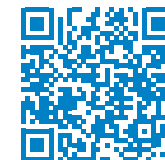


### Pima County Transition Center

1204 W. Silverlake Road

520-724-2463

[pima.gov/3085/Transition-Center](http://pima.gov/3085/Transition-Center)



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