

Human Trafficking

Human trafficking is the recruitment, harboring, transporting, or procurement of a person for labor or services for the purpose of involuntary servitude, slavery, or forced commercial sex acts. It is a form of modern-day slavery. Human Trafficking includes all aspects of forcing an individual to perform labor or other services. Traffickers use debt bondage, psychological manipulation, threats, and physical violence to control victims. This labor can include sexual services, domestic labor, agriculture or field labor, and factory work.

If you are experiencing Human Trafficking please Call the National Human Trafficking Hotline at 1-888-373-7888 or Text 233733

Health Services

Baylor Community Clinic.....469.800.6230
801 E. Plano Pkwy #160, Plano, TX

Julia's Center for Healthcare.....972.535.5099
1947 K Ave, Plano, TX

Watermark Urgent Care.....972.972.8930
910 W Parker #102, Plano, TX

Wellness Center for Older Adults.....972.953.7669
401 W. 16th St, Plano TX

Mental Health

Life Path Systems.....972.422.5939
7308 Alma Dr, Plano, TX

Shower/Laundry Facilities

StreetSide Showers.....214.842.3132
900 18th St, Plano, TX – Saturday 10am-1:30pm

Laundry Love MVP Wash N Dry.....972.352.1378
6958 Main St, Frisco, TX

Food Services

God's Pantry.....972.633.9777
3420 E. 14th Street #10, Plano, TX

- Tues, Thurs, Sat 10am-1pm
- Daily food service (for homeless individuals)

Minnie's Food Pantry.....972-596-0253
661 18th St, Plano, TX

- Wed-Sat 8:30 – 11:30 am (closed on 5th Sat)
- No service boundary – serves all cities
- Valid photo ID
- 2x's a month (for homeless individuals)

Plano Food Pantry.....972-422-1850
2200 18th St, Plano, TX

- Mon-Fri 4pm-5pm
- Call to sign up, no walk-ins. After approval, must call before 1:30pm to be added to daily list.
- Visit once every 30 days.
- Serves Plano ISD-IDs for all household members
- Proof of income
- Proof of residency

Salvation Army – Plano Corps.....972-423-8254
3528 East 14th Street, Plano, TX

- Mon, Wed, Thurs 10am-2pm
- Photo ID-preferred (must live in Collin County)

The Storehouse-Seven Loaves Food Pantry
St. Andrew UMC.....469.385.1813
5801 West Plano Parkway, Plano, TX

- Thursday 3:30pm-6pm, Saturday 8:30am-11am
- Serves Collin County residents
- Photo ID-preferred
- Weekly "easy carry bag"

Willow Creek Fellowship.....972-423-2950
1804 P Avenue, Plano, TX

- Tuesday 10am – 1pm
- Registration: 10am – 12:30 pm
- Serves 75074, 75075 zip codes
- Provides a "No cook food bag"



PLANO HOMELESS RESOURCE GUIDE

JESSICA LIBBY
HOMELESS SERVICES COORDINATOR
972.208.8337-OFFICE • 469.380.6510-CELL
JLIBBY@PLANO.GOV

CITY OF PLANO NEIGHBORHOOD SERVICES DEPARTMENT
972-208-8150 • 777 E. 15TH ST • PLANO, TX 75074



General Information

TX Dept. of Human Services.....211
(Medicaid, SNAP, TANF, CHIP)
Dial 2-1-1 and select option 1

Medicaid Hotline.....1.800.252.8263
www.yourtexasbenefits.gov

Social Security.....1.800.772.1213

24-Hour Hotlines

Domestic Violence.....1.800.799.7233

Mental Health Crisis Line.....1.877.422.5939

Suicide Prevention.....1.800.273.8255

Child & Adult
Protective Services.....1.800.252.5400

Community Resource Centers

Assistance Center of
Collin County.....972.422.1850
900 18th Street, Plano, TX

- Food Pantry
- Clothes Closet
- Rent/utility assistance

Legal Aid of Northwest TX.....972.542.9405
901 N McDonald St #702, McKinney, TX

Veterans Center of North TX.....214.600.2966
900 E. Park Blvd. #155, Plano, TX

Texas Workforce Commission
Workforce Solutions.....469.229.0099
1101 Resource Dr. #100, Plano, TX

Hope Restored Missions.....214.501.2181
1947 K Avenue Suite A300, Plano, TX

- Appointment only
- Case management, resource referrals, ID assistance, mail room

Our Calling.....214.444.8796
1702 S. Cesar Chavez Blvd, Dallas, TX

Emergency Shelters

Austin Street Center.....214.428.4242
2929 Hickory St, Dallas, TX

- Women 18+ and men 45+
- ID Required

The Bridge.....214.670.1100
1818 Corsicana, Dallas, TX

- Men & women
- No ID required

Dallas Life Foundation.....214.421.1380
1100 Cadiz St, Dallas, TX

- Men, women, and children
- 5 nights free, then \$12/night or program
- ID & SS required
- Marriage license for couples to stay together
- Birth certificates for children

Salvation Army.....214.424.7000
5302 Harry Hines Blvd, Dallas, TX

- Men and women
- Intake 3pm-7pm
- No ID required

Union Gospel Mission.....214.637.6117
3211 Irving Blvd, Dallas, TX

- Men 18+
- ID required

Overnight Warming Stations

Plano-Salvation Army (POWS).....214.988.9434
3528 E. 14th St., Plano, TX

McKinney-Salvation Army.....972.542.6694
600 Wilson Creek Pkwy, McKinney, TX

Child/Youth Shelters

City House.....972.424.4626
830 Central Pkwy East, Plano, TX

- Male/female newborn-17, Transitional Living Program for young adults age 18-21

Domestic Violence Shelters/Programs

Emily's Place.....972.424.7775

The Family Place
Collin County Counseling Center.....214.948.5175

Hope's Door
New Beginnings Center.....972.422.2911

Texas Muslim
Women's Foundation.....469.467.6241

Pregnancy Shelters

The Bella House.....972.379.7450

Adult/Family Transitional Living

Agape Resource &
Assistance Center.....469.814.0453

- Women and children

Blake's House.....972.358.4732

- Women 18-22

City of Plano
Rapid Rehousing Program.....469.562.3279

Family Gateway.....214.823.4500
711 St. Paul St, Dallas, TX

- Family units

Family Promise.....972.442.6966
750 W. Lucas Rd, Allen, TX

- Family units

Grace to Change.....972.542.2900
1216 N. Central Expy #104, McKinney, TX

- Sober/transitional living for women

Samaritan Inn.....972.542.5302
1710 N. McDonald St, McKinney, TX

- Men, women, and children